

National Tracking Poll #2109062 September 10-12, 2021

Crosstabulation Results

Methodology:

This poll was conducted between September 10-September 12, 2021 among a sample of 2200 Adults. The interviews were conducted online and the data were weighted to approximate a target sample of Adults based on gender, educational attainment, age, race, and region. Results from the full survey have a margin of error of plus or minus 2 percentage points.

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Crosstabulation Results by Respondent Demographics

Table MCTE1: Since the beginning of the coronavirus pandemic, would you say that your household uses your home internet network more or less than it did compared to before the pandemic?

		About the same		
Demographic	More often	amount	Less often	Total N
Adults	53% (1038)	45% (880)	1% (28)	1946
Gender: Male	50% (474)	48% (457)	2% (16)	947
Gender: Female	56% (564)	42% (423)	1% (12)	999
Age: 18-34	60% (319)	37% (195)	4% (19)	533
Age: 35-44	63% (204)	36% (116)	1% (4)	324
Age: 45-64	50% (337)	50% (333)	— (1)	671
Age: 65+	43% (178)	56% (236)	1% (5)	418
GenZers: 1997-2012	58% (115)	36% (72)	6% (12)	199
Millennials: 1981-1996	63% (332)	36% (189)	2% (9)	530
GenXers: 1965-1980	55% (244)	45% (199)	— (1)	444
Baby Boomers: 1946-1964	45% (314)	54% (374)	1% (6)	694
PID: Dem (no lean)	60% (452)	39% (298)	1% (9)	759
PID: Ind (no lean)	49% (302)	48% (294)	2% (15)	610
PID: Rep (no lean)	49% (285)	50% (288)	1% (4)	577
PID/Gender: Dem Men	55% (211)	43% (166)	2% (6)	384
PID/Gender: Dem Women	64% (241)	35% (132)	1% (2)	375
PID/Gender: Ind Men	46% (137)	51% (151)	$2\% \qquad (7)$	296
PID/Gender: Ind Women	52% (164)	45% (142)	2% (8)	315
PID/Gender: Rep Men	47% (126)	52% (140)	1% (2)	268
PID/Gender: Rep Women	51% (159)	48% (148)	1% (2)	309
Ideo: Liberal (1-3)	63% (392)	36% (222)	2% (9)	624
Ideo: Moderate (4)	49% (258)	50% (263)	2% (9)	529
Ideo: Conservative (5-7)	47% (291)	52% (326)	1% (5)	622
Educ: < College	50% (648)	49% (631)	2% (22)	1301
Educ: Bachelors degree	59% (245)	39% (162)	1% (5)	412
Educ: Post-grad	62% (145)	37% (87)	1% (1)	233

Table MCTE1: Since the beginning of the coronavirus pandemic, would you say that your household uses your home internet network more or less than it did compared to before the pandemic?

		About the same		
Demographic	More often	amount	Less often	Total N
Adults	53% (1038)	45% (880)	1% (28)	1946
Income: Under 50k	49% (487)	49% (483)	2% (24)	993
Income: 50k-100k	55% (369)	44% (294)	1% (4)	667
Income: 100k+	64% (182)	36% (103)	— (1)	286
Ethnicity: White	52% (801)	47% (727)	1% (20)	1548
Ethnicity: Hispanic	64% (186)	35% (102)	1% (2)	290
Ethnicity: Black	54% (119)	44% (97)	3% (6)	221
Ethnicity: Other	67% (118)	32% (57)	1% (2)	176
All Christian	54% (515)	45% (426)	1% (9)	951
All Non-Christian	61% (53)	39% (34)	$- \qquad (0)$	87
Atheist	60% (53)	40% (35)	- (0)	88
Agnostic/Nothing in particular	50% (264)	48% (251)	2% (9)	524
Something Else	52% (153)	45% (134)	3% (10)	297
Religious Non-Protestant/Catholic	64% (68)	35% (37)	1% (1)	107
Evangelical	52% (232)	46% (206)	1% (6)	444
Non-Evangelical	54% (412)	45% (346)	2% (12)	770
Community: Urban	57% (260)	42% (194)	1% (5)	459
Community: Suburban	53% (528)	45% (452)	2% (17)	997
Community: Rural	51% (250)	48% (234)	1% (6)	490
Employ: Private Sector	57% (360)	43% (271)	— (2)	633
Employ: Government	63% (79)	34% (43)	3% (4)	126
Employ: Self-Employed	61% (84)	36% (49)	3% (4)	137
Employ: Homemaker	52% (68)	48% (62)	- (0)	130
Employ: Student	62% (43)	31% (22)	7% (5)	70
Employ: Retired	42% (204)	57% (277)	1% (5)	486
Employ: Unemployed	56% (126)	42% (93)	2% (5)	224
Employ: Other	53% (73)	45% (63)	2% (3)	139
Military HH: Yes	48% (143)	51% (154)	1% (3)	300
Military HH: No	54% (895)	44% (726)	1% (25)	1646
RD/WT: Right Direction	57% (439)	41% (317)	2% (16)	773
RD/WT: Wrong Track	51% (599)	48% (562)	1% (12)	1173

Table MCTE1: Since the beginning of the coronavirus pandemic, would you say that your household uses your home internet network more or less than it did compared to before the pandemic?

			About	the same			
Demographic	Mo	re often	an	nount	Less	often	Total N
Adults	53%	(1038)	45%	(880)	1%	(28)	1946
Biden Job Approve	57%	(534)	42%	(391)	1%	(12)	937
Biden Job Disapprove	49%	(448)	50%	(455)	2%	(14)	918
Biden Job Strongly Approve	58%	(254)	41%	(179)	1%	(6)	440
Biden Job Somewhat Approve	56%	(280)	43%	(212)	1%	(6)	497
Biden Job Somewhat Disapprove	61%	(161)	36%	(96)	3%	(8)	264
Biden Job Strongly Disapprove	44%	(287)	55%	(359)	1%	(6)	653
Favorable of Biden	57%	(559)	42%	(407)	1%	(14)	980
Unfavorable of Biden	49%	(447)	49%	(444)	1%	(12)	903
Very Favorable of Biden	58%	(279)	40%	(194)	2%	(9)	482
Somewhat Favorable of Biden	56%	(280)	43%	(213)	1%	(5)	498
Somewhat Unfavorable of Biden	60%	(129)	37%	(80)	3%	(6)	215
Very Unfavorable of Biden	46%	(317)	53%	(365)	1%	(6)	688
#1 Issue: Economy	55%	(341)	43%	(270)	2%	(14)	625
#1 Issue: Security	44%	(155)	56%	(193)	_	(0)	348
#1 Issue: Health Care	59%	(152)	41%	(106)	_	(1)	258
#1 Issue: Medicare / Social Security	46%	(107)	51%	(118)	3%	(8)	233
#1 Issue: Women's Issues	66%	(107)	32%	(53)	2%	(3)	162
#1 Issue: Education	50%	(45)	49%	(44)	1%	(1)	90
#1 Issue: Energy	65%	(58)	34%	(30)	1%	(1)	89
#1 Issue: Other	52%	(73)	47%	(66)	1%	(1)	141
2020 Vote: Joe Biden	59%	(540)	40%	(366)	1%	(9)	915
2020 Vote: Donald Trump	47%	(291)	52%	(327)	1%	(5)	623
2020 Vote: Other	51%	(31)	46%	(28)	3%	(2)	62
2020 Vote: Didn't Vote	51%	(175)	46%	(159)	3%	(12)	345
2018 House Vote: Democrat	61%	(420)	39%	(265)	_	(2)	688
2018 House Vote: Republican	46%	(253)	53%	(290)	_	(2)	546
2018 House Vote: Someone else	52%	(26)	38%	(19)	11%	(5)	50

Table MCTE1: Since the beginning of the coronavirus pandemic, would you say that your household uses your home internet network more or less than it did compared to before the pandemic?

			About	the same			
Demographic	Mor	e often	an	nount	Les	s often	Total N
Adults	53%	(1038)	45%	(880)	1%	(28)	1946
2016 Vote: Hillary Clinton	59%	(384)	40%	(259)	1%	(5)	649
2016 Vote: Donald Trump	50%	(303)	49%	(300)	1%	(4)	606
2016 Vote: Other	53%	(53)	47%	(47)	_	(0)	100
2016 Vote: Didn't Vote	50%	(298)	46%	(274)	3%	(19)	591
Voted in 2014: Yes	54%	(596)	45%	(502)	1%	(8)	1106
Voted in 2014: No	53%	(442)	45%	(378)	2%	(20)	840
4-Region: Northeast	58%	(206)	40%	(144)	2%	(5)	355
4-Region: Midwest	53%	(221)	46%	(193)	1%	(4)	419
4-Region: South	50%	(357)	48%	(347)	2%	(11)	715
4-Region: West	55%	(253)	43%	(196)	2%	(7)	457
DSL User	46%	(139)	54%	(162)	_	(1)	303
Cable User	53%	(463)	45%	(395)	1%	(11)	869
Fiber Optic User	58%	(198)	40%	(137)	1%	(5)	340
Satellite User	51%	(53)	48%	(50)	1%	(1)	103
Wireless User	58%	(53)	37%	(34)	5%	(4)	91
Primary Decision Maker	53%	(558)	46%	(481)	2%	(16)	1055

Table MCTE2: Overall, how satisfied are you with your current internet service provider (ISP)?

				newhat		newhat			
Demographic	Very satisfied		satisfied		unsatisfied		Very unsatisfied		Total N
Adults	42%	(820)	43%	(846)	10%	(199)	4%	(81)	1946
Gender: Male	43%	(408)	44%	(414)	9%	(89)	4%	(37)	947
Gender: Female	41%	(412)	43%	(432)	11%	(110)	4%	(44)	999
Age: 18-34	40%	(215)	44%	(232)	13%	(68)	3%	(18)	533
Age: 35-44	46%	(148)	41%	(133)	10%	(32)	4%	(12)	324
Age: 45-64	42%	(284)	43%	(291)	10%	(66)	5%	(30)	671
Age: 65+	41%	(174)	45%	(190)	8%	(34)	5%	(21)	418
GenZers: 1997-2012	40%	(79)	44%	(88)	13%	(25)	3%	(7)	199
Millennials: 1981-1996	42%	(224)	43%	(228)	11%	(58)	4%	(19)	530
GenXers: 1965-1980	45%	(199)	41%	(182)	10%	(45)	4%	(19)	444
Baby Boomers: 1946-1964	42%	(291)	44%	(308)	9%	(63)	5%	(31)	694
PID: Dem (no lean)	46%	(347)	42%	(321)	9%	(69)	3%	(22)	759
PID: Ind (no lean)	37%	(224)	45%	(277)	14%	(87)	4%	(22)	610
PID: Rep (no lean)	43%	(249)	43%	(248)	8%	(43)	6%	(37)	577
PID/Gender: Dem Men	47%	(179)	43%	(163)	9%	(33)	2%	(9)	384
PID/Gender: Dem Women	45%	(169)	42%	(158)	10%	(36)	3%	(13)	375
PID/Gender: Ind Men	39%	(115)	45%	(133)	12%	(37)	4%	(11)	296
PID/Gender: Ind Women	35%	(109)	46%	(144)	16%	(50)	4%	(11)	315
PID/Gender: Rep Men	43%	(114)	44%	(118)	7%	(19)	6%	(16)	268
PID/Gender: Rep Women	44%	(135)	42%	(130)	8%	(24)	7%	(20)	309
Ideo: Liberal (1-3)	46%	(289)	43%	(266)	9%	(54)	2%	(15)	624
Ideo: Moderate (4)	41%	(216)	44%	(231)	11%	(61)	4%	(22)	529
Ideo: Conservative (5-7)	41%	(253)	45%	(280)	9%	(55)	6%	(34)	622
Educ: < College	42%	(551)	43%	(559)	10%	(136)	4%	(55)	1301
Educ: Bachelors degree	41%	(170)	45%	(187)	9%	(39)	4%	(16)	412
Educ: Post-grad	43%	(100)	43%	(99)	10%	(24)	4%	(10)	233
Income: Under 50k	41%	(411)	44%	(438)	11%	(109)	3%	(35)	993
Income: 50k-100k	43%	(289)	42%	(279)	10%	(68)	5%	(31)	667
Income: 100k+	42%	(120)	45%	(128)	8%	(22)	5%	(15)	286
Ethnicity: White	43%	(661)	42%	(655)	11%	(164)	4%	(68)	1548
Ethnicity: Hispanic	44%	(128)	40%	(118)	13%	(37)	3%	(8)	290
Ethnicity: Black	46%	(101)	41%	(90)	10%	(22)	3%	(8)	221

Table MCTE2: Overall, how satisfied are you with your current internet service provider (ISP)?

Demographic	Verv	satisfied		newhat tisfied		newhat atisfied	Verv II	nsatisfied	Total N
Adults	42%		43%		10%	(199)	4%		1946
	42% 33%	(820) (58)	43% 57%	(846) (100)	10% 8%	\ /	$\frac{4\%}{3\%}$	(81)	1946
Ethnicity: Other All Christian	$\frac{33\%}{42\%}$	` /		(/	8% 9%	(14)	4%	(5)	951
All Non-Christian	42%	(402)	45% $45%$	(429)	9% 6%	(82)		(37)	
		(38)		(39)		(5)	6%	(5)	87
Atheist	44%	(38)	45%	(39)	9%	(7)		(3)	88
Agnostic/Nothing in particular	41%	(215)	41%	(213)	14%	(72)	5%	(24)	524
Something Else	43%	(127)	42%	(125)	11%	(33)	4%	(12)	297
Religious Non-Protestant/Catholic	42%	(44)	48%	(51)	6%	(6)	5%	(5)	107
Evangelical	47%	(210)	39%	(174)	7%	(32)	6% •~	(27)	444
Non-Evangelical	40%	(311)	47%	(359)	10%	(78)	3 %	(22)	770
Community: Urban	40%	(182)	46%	(209)	10%	(45)	5%	(23)	459
Community: Suburban	46%	(454)	41%	(411)	10%	(97)	4%	(35)	997
Community: Rural	38%	(184)	46%	(226)	12%	(57)	5%	(23)	490
Employ: Private Sector	40%	(255)	47%	(295)	10%	(61)	3%	(22)	633
Employ: Government	49%	(62)	33%	(42)	14%	(18)	4%	(5)	126
Employ: Self-Employed	39%	(53)	49%	(67)	9%	(12)	4%	(5)	137
Employ: Homemaker	39%	(51)	42%	(55)	15%	(19)	4%	(5)	130
Employ: Student	33%	(23)	38%	(27)	19%	(13)	9%	(6)	70
Employ: Retired	42%	(204)	43%	(211)	9%	(45)	5%	(27)	486
Employ: Unemployed	45%	(100)	45%	(100)	9%	(21)	1%	(3)	224
Employ: Other	52%	(72)	36%	(50)	7%	(10)	5%	(8)	139
Military HH: Yes	44%	(132)	45%	(135)	8%	(24)	3%	(10)	300
Military HH: No	42%	(689)	43%	(711)	11%	(175)	4%	(71)	1646
RD/WT: Right Direction	47%	(364)	41%	(321)	9%	(69)	2%	(19)	773
RD/WT: Wrong Track	39%	(456)	45%	(525)	11%	(130)	5%	(62)	1173
Biden Job Approve	46%	(428)	44%	(409)	8%	(75)	3%	(25)	937
Biden Job Disapprove	39%	(361)	43%	(394)	12%	(111)	6%	(52)	918
Biden Job Strongly Approve	53%	(233)	37%	(164)	7%	(32)	2%	(11)	440
Biden Job Somewhat Approve	39%	(195)	49%	(245)	9%	(43)	3%	(14)	497
Biden Job Somewhat Disapprove	34%	(90)	49%	(129)	11%	(30)	6%	(15)	264
Biden Job Strongly Disapprove	42%	(271)	41%	(265)	12%	(80)	6%	(37)	653

Table MCTE2: Overall, how satisfied are you with your current internet service provider (ISP)?

				newhat		newhat			
Demographic	Very	satisfied	satisfied		unsatisfied		Very unsatisfied		Total N
Adults	42%	(820)	43%	(846)	10%	(199)	4%	(81)	1946
Favorable of Biden	45%	(442)	44%	(428)	9%	(85)	3%	(26)	980
Unfavorable of Biden	39%	(354)	43%	(388)	12%	(108)	6%	(53)	903
Very Favorable of Biden	53%	(256)	37%	(177)	8%	(37)	3%	(12)	482
Somewhat Favorable of Biden	37%	(186)	50%	(250)	10%	(48)	3%	(13)	498
Somewhat Unfavorable of Biden	40%	(86)	46%	(99)	10%	(22)	4%	(8)	215
Very Unfavorable of Biden	39%	(269)	42%	(288)	12%	(86)	7%	(45)	688
#1 Issue: Economy	41%	(254)	47%	(292)	10%	(60)	3%	(19)	625
#1 Issue: Security	40%	(139)	43%	(148)	10%	(35)	7%	(25)	348
#1 Issue: Health Care	46%	(118)	42%	(109)	9%	(23)	3%	(8)	258
#1 Issue: Medicare / Social Security	44%	(103)	45%	(105)	7%	(16)	4%	(9)	233
#1 Issue: Women's Issues	50%	(80)	33%	(54)	14%	(22)	3%	(5)	162
#1 Issue: Education	33%	(30)	48%	(43)	12%	(11)	6%	(6)	90
#1 Issue: Energy	40%	(36)	45%	(40)	12%	(11)	3%	(3)	89
#1 Issue: Other	42%	(59)	39%	(55)	14%	(20)	4%	(6)	141
2020 Vote: Joe Biden	44%	(406)	43%	(397)	9%	(85)	3%	(28)	915
2020 Vote: Donald Trump	41%	(255)	44%	(272)	9%	(58)	6%	(39)	623
2020 Vote: Other	35%	(22)	44%	(27)	18%	(11)	3%	(2)	62
2020 Vote: Didn't Vote	40%	(138)	43%	(150)	13%	(45)	4%	(13)	345
2018 House Vote: Democrat	46%	(314)	42%	(289)	10%	(66)	3%	(18)	688
2018 House Vote: Republican	43%	(237)	41%	(222)	9%	(48)	7%	(38)	546
2018 House Vote: Someone else	33%	(17)	41%	(21)	21%	(11)	4%	(2)	50
2016 Vote: Hillary Clinton	46%	(297)	43%	(279)	9%	(55)	3%	(17)	649
2016 Vote: Donald Trump	43%	(258)	42%	(252)	10%	(58)	6%	(38)	606
2016 Vote: Other	37%	(37)	49%	(49)	13%	(13)	1%	(1)	100
2016 Vote: Didn't Vote	39%	(228)	45%	(265)	12%	(73)	4%	(25)	591
Voted in 2014: Yes	44%	(486)	42%	(467)	9%	(105)	4%	(48)	1106
Voted in 2014: No	40%	(335)	45%	(379)	11%	(94)	4%	(33)	840
4-Region: Northeast	39%	(138)	48%	(169)	10%	(34)	4%	(14)	355
4-Region: Midwest	43%	(181)	42%	(178)	10%	(42)	4%	(18)	419
4-Region: South	45%	(322)	40%	(283)	11%	(76)	5%	(34)	715
4-Region: West	39%	(179)	47%	(216)	10%	(47)	3%	(15)	457

Table MCTE2: Overall, how satisfied are you with your current internet service provider (ISP)?

				newhat		newhat			
Demographic	Very	satisfied	sa	tisfied	unsatisfied		Very unsatisfied		Total N
Adults	42%	(820)	43%	(846)	10%	(199)	4%	(81)	1946
DSL User	38%	(116)	40%	(121)	16%	(47)	6%	(18)	303
Cable User	43%	(371)	44%	(386)	9%	(76)	4%	(36)	869
Fiber Optic User	50%	(172)	38%	(129)	8%	(27)	4%	(13)	340
Satellite User	37%	(39)	44%	(45)	13%	(14)	6%	(6)	103
Wireless User	36%	(33)	57%	(52)	6%	(5)	1%	(1)	91
Primary Decision Maker	45%	(477)	41%	(432)	9%	(100)	4%	(45)	1055

Table MCTE3_1: *More specifically, how satisfied are you with each of the following aspects of your home internet? Speed*

Demographic	Very	satisfied		newhat tisfied		newhat atisfied	Very u	ınsatisfied	Total N
Adults	40%	(775)	40%	(774)	13%	(261)	7%	(136)	1946
Gender: Male	43%	(406)	39%	(371)	12%	(118)	6%	(53)	947
Gender: Female	37%	(369)	40%	(403)	14%	(143)	8%	(83)	999
Age: 18-34	39%	(205)	38%	(203)	16%	(84)	8%	(40)	533
Age: 35-44	42%	(137)	35%	(114)	13%	(43)	9%	(30)	324
Age: 45-64	38%	(254)	40%	(271)	15%	(97)	7%	(48)	671
Age: 65+	43%	(178)	44%	(186)	9%	(36)	4%	(18)	418
GenZers: 1997-2012	38%	(75)	35%	(70)	17%	(34)	10%	(21)	199
Millennials: 1981-1996	42%	(222)	38%	(199)	14%	(77)	6%	(32)	530
GenXers: 1965-1980	38%	(169)	39%	(172)	13%	(59)	10%	(45)	444
Baby Boomers: 1946-1964	40%	(275)	43%	(299)	12%	(84)	5%	(36)	694
PID: Dem (no lean)	42%	(316)	41%	(309)	12%	(91)	6%	(43)	759
PID: Ind (no lean)	35%	(216)	40%	(246)	16%	(98)	8%	(51)	610
PID: Rep (no lean)	42%	(243)	38%	(219)	13%	(73)	7%	(42)	577
PID/Gender: Dem Men	44%	(168)	40%	(155)	10%	(40)	5%	(20)	384
PID/Gender: Dem Women	39%	(148)	41%	(154)	13%	(51)	6%	(23)	375
PID/Gender: Ind Men	39%	(116)	38%	(112)	15%	(46)	7%	(22)	296
PID/Gender: Ind Women	32%	(100)	43%	(134)	17%	(52)	9%	(29)	315
PID/Gender: Rep Men	45%	(122)	39%	(104)	12%	(32)	4%	(11)	268
PID/Gender: Rep Women	39%	(122)	37%	(115)	13%	(41)	10%	(31)	309
Ideo: Liberal (1-3)	42%	(262)	41%	(256)	12%	(73)	5%	(33)	624
Ideo: Moderate (4)	38%	(203)	43%	(227)	11%	(60)	7%	(39)	529
Ideo: Conservative (5-7)	41%	(257)	37%	(232)	14%	(87)	7%	(46)	622
Educ: < College	39%	(511)	38%	(499)	15%	(191)	8%	(100)	1301
Educ: Bachelors degree	40%	(165)	42%	(172)	12%	(48)	7%	(27)	412
Educ: Post-grad	42%	(98)	44%	(103)	10%	(23)	4%	(9)	233
ncome: Under 50k	39%	(385)	39%	(392)	15%	(146)	7%	(70)	993
Income: 50k-100k	41%	(272)	40%	(265)	12%	(80)	7%	(50)	667
Income: 100k+	41%	(118)	41%	(117)	12%	(35)	6%	(16)	286
Ethnicity: White	41%	(627)	39%	(602)	13%	(208)	7%	(111)	1548
Ethnicity: Hispanic	37%	(107)	39%	(112)	19%	(55)	5%	(16)	290

Table MCTE3_1: More specifically, how satisfied are you with each of the following aspectsof your home internet? *Speed*

Demographic	Very	satisfied		newhat tisfied		newhat atisfied	Very u	ınsatisfied	Total N
Adults	40%	(775)	40%	(774)	13%	(261)	7%	(136)	1946
Ethnicity: Black	42%	(94)	37%	(82)	12%	(26)	9%	(21)	221
Ethnicity: Other	31%	(54)	51%	(90)	16%	(28)	2%	(4)	176
All Christian	41%	(392)	42%	(397)	12%	(118)	5%	(44)	951
All Non-Christian	46%	(40)	40%	(35)	7%	(6)	7%	(6)	87
Atheist	41%	(36)	46%	(40)	10%	(9)	3%	(3)	88
Agnostic/Nothing in particular	40%	(209)	36%	(190)	14%	(73)	10%	(52)	524
Something Else	33%	(99)	38%	(112)	19%	(55)	10%	(30)	297
Religious Non-Protestant/Catholic	45%	(48)	37%	(39)	9%	(9)	10%	(10)	107
Evangelical	43%	(189)	38%	(170)	11%	(50)	8%	(35)	444
Non-Evangelical	38%	(291)	43%	(328)	15%	(115)	5%	(36)	770
Community: Urban	39%	(178)	39%	(181)	15%	(69)	7%	(32)	459
Community: Suburban	43%	(427)	40%	(397)	12%	(121)	5%	(52)	997
Community: Rural	35%	(170)	40%	(196)	15%	(72)	11%	(53)	490
Employ: Private Sector	41%	(260)	40%	(250)	13%	(83)	6%	(40)	633
Employ: Government	44%	(56)	37%	(46)	13%	(17)	6%	(7)	126
Employ: Self-Employed	27%	(37)	51%	(70)	17%	(23)	5%	(7)	137
Employ: Homemaker	35%	(46)	38%	(50)	20%	(26)	7%	(9)	130
Employ: Student	37%	(26)	33%	(23)	18%	(13)	12%	(8)	70
Employ: Retired	44%	(214)	41%	(198)	10%	(48)	5%	(26)	486
Employ: Unemployed	36%	(81)	39%	(88)	17%	(39)	7%	(16)	224
Employ: Other	40%	(56)	35%	(49)	9%	(13)	16%	(22)	139
Military HH: Yes	43%	(128)	40%	(120)	12%	(37)	5%	(15)	300
Military HH: No	39%	(647)	40%	(654)	14%	(224)	7%	(121)	1646
RD/WT: Right Direction	44%	(340)	40%	(311)	12%	(91)	4%	(31)	773
RD/WT: Wrong Track	37%	(435)	39%	(463)	14%	(170)	9%	(104)	1173
Biden Job Approve	43%	(407)	42%	(390)	10%	(97)	5%	(43)	937
Biden Job Disapprove	37%	(341)	38%	(345)	16%	(145)	9%	(86)	918

Table MCTE3_1: More specifically, how satisfied are you with each of the following aspectsof your home internet? *Speed*

Demographic	Very	satisfied		newhat tisfied		newhat atisfied	Very u	nsatisfied	Total N
Adults	40%	(775)	40%	(774)	13%	(261)	7%	(136)	1946
Biden Job Strongly Approve	53%	(234)	33%	(146)	9%	(39)	5%	(20)	440
Biden Job Somewhat Approve	35%	(173)	49%	(244)	12%	(58)	5%	(23)	497
Biden Job Somewhat Disapprove	29%	(77)	41%	(108)	16%	(42)	14%	(38)	264
Biden Job Strongly Disapprove	40%	(264)	36%	(238)	16%	(103)	7%	(48)	653
Favorable of Biden	42%	(414)	41%	(406)	12%	(113)	5%	(48)	980
Unfavorable of Biden	38%	(341)	37%	(338)	15%	(139)	9%	(85)	903
Very Favorable of Biden	50%	(241)	37%	(177)	8%	(40)	5%	(24)	482
Somewhat Favorable of Biden	35%	(174)	46%	(228)	15%	(73)	5%	(23)	498
Somewhat Unfavorable of Biden	33%	(71)	41%	(88)	14%	(30)	12%	(27)	215
Very Unfavorable of Biden	39%	(270)	36%	(250)	16%	(109)	9%	(59)	688
#1 Issue: Economy	39%	(243)	40%	(253)	13%	(83)	8%	(47)	625
#1 Issue: Security	37%	(129)	40%	(141)	16%	(55)	7%	(23)	348
#1 Issue: Health Care	46%	(119)	37%	(97)	13%	(34)	4%	(9)	258
#1 Issue: Medicare / Social Security	42%	(98)	40%	(94)	10%	(24)	7%	(17)	233
#1 Issue: Women's Issues	35%	(57)	38%	(62)	17%	(27)	10%	(15)	162
#1 Issue: Education	41%	(37)	37%	(33)	18%	(16)	4%	(3)	90
#1 Issue: Energy	36%	(32)	46%	(41)	11%	(9)	8%	(7)	89
#1 Issue: Other	43%	(61)	38%	(54)	8%	(12)	10%	(14)	141
2020 Vote: Joe Biden	41%	(372)	42%	(382)	12%	(109)	6%	(52)	915
2020 Vote: Donald Trump	40%	(250)	39%	(240)	14%	(86)	7%	(46)	623
2020 Vote: Other	39%	(24)	30%	(18)	21%	(13)	10%	(6)	62
2020 Vote: Didn't Vote	37%	(129)	38%	(133)	15%	(52)	9%	(31)	345
2018 House Vote: Democrat	40%	(276)	44%	(302)	11%	(73)	5%	(37)	688
2018 House Vote: Republican	41%	(226)	37%	(200)	14%	(76)	8%	(44)	546
2018 House Vote: Someone else	36%	(18)	44%	(22)	9%	(4)	11%	(5)	50
2016 Vote: Hillary Clinton	41%	(263)	44%	(286)	10%	(63)	6%	(36)	649
2016 Vote: Donald Trump	41%	(247)	37%	(227)	14%	(84)	8%	(48)	606
2016 Vote: Other	36%	(36)	47%	(47)	14%	(14)	3%	(3)	100
2016 Vote: Didn't Vote	39%	(229)	36%	(214)	17%	(100)	8%	(48)	591

Table MCTE3_1: *More specifically, how satisfied are you with each of the following aspects of your home internet? Speed*

Demographic	Very satisfied			Somewhat satisfied		Somewhat unsatisfied		ınsatisfied	Total N
Adults	40%	(775)	40%	(774)	13%	(261)	7%	(136)	1946
Voted in 2014: Yes	41%	(449)	41%	(457)	11%	(125)	7%	(75)	1106
Voted in 2014: No	39%	(326)	38%	(317)	16%	(136)	7%	(61)	840
4-Region: Northeast	41%	(146)	43%	(153)	11%	(40)	5%	(16)	355
4-Region: Midwest	40%	(166)	38%	(161)	16%	(65)	6%	(27)	419
4-Region: South	41%	(292)	39%	(282)	13%	(93)	7%	(47)	715
4-Region: West	37%	(171)	39%	(178)	14%	(63)	10%	(45)	457
DSL User	35%	(105)	36%	(109)	19%	(56)	10%	(32)	303
Cable User	42%	(366)	43%	(372)	10%	(89)	5%	(41)	869
Fiber Optic User	48%	(162)	35%	(118)	10%	(33)	8%	(27)	340
Satellite User	34%	(35)	37%	(38)	19%	(20)	10%	(11)	103
Wireless User	32%	(29)	41%	(37)	20%	(19)	7%	(6)	91
Primary Decision Maker	43%	(451)	38%	(405)	12%	(127)	7%	(72)	1055

Table MCTE3_2: *More specifically, how satisfied are you with each of the following aspects of your home internet? Reliability*

Demographic	Very	satisfied		newhat tisfied		newhat atisfied	Very u	ınsatisfied	Total N
Adults	42%	(809)	38%	(733)	14%	(281)	6%	(123)	1946
Gender: Male	44%	(419)	37%	(352)	14%	(132)	5%	(45)	947
Gender: Female	39%	(389)	38%	(382)	15%	(149)	8%	(78)	999
Age: 18-34	36%	(191)	40%	(211)	19%	(99)	6%	(32)	533
Age: 35-44	45%	(144)	35%	(114)	13%	(43)	7%	(23)	324
Age: 45-64	42%	(284)	36%	(244)	14%	(95)	7%	(47)	671
Age: 65+	45%	(189)	39%	(164)	11%	(44)	5%	(20)	418
GenZers: 1997-2012	37%	(74)	33%	(65)	22%	(45)	8%	(15)	199
Millennials: 1981-1996	39%	(207)	41%	(216)	15%	(80)	5%	(27)	530
GenXers: 1965-1980	40%	(176)	37%	(164)	15%	(66)	9%	(38)	444
Baby Boomers: 1946-1964	45%	(315)	37%	(256)	12%	(84)	6%	(39)	694
PID: Dem (no lean)	44%	(332)	38%	(285)	13%	(101)	5%	(41)	759
PID: Ind (no lean)	35%	(214)	39%	(240)	18%	(111)	7%	(46)	610
PID: Rep (no lean)	46%	(264)	36%	(209)	12%	(68)	6%	(37)	577
PID/Gender: Dem Men	46%	(176)	36%	(139)	13%	(50)	5%	(18)	384
PID/Gender: Dem Women	41%	(156)	39%	(146)	14%	(51)	6%	(22)	375
PID/Gender: Ind Men	39%	(115)	39%	(115)	17%	(50)	5%	(16)	296
PID/Gender: Ind Women	31%	(98)	40%	(125)	20%	(62)	9%	(30)	315
PID/Gender: Rep Men	48%	(128)	37%	(98)	12%	(32)	4%	(10)	268
PID/Gender: Rep Women	44%	(136)	36%	(111)	12%	(37)	8%	(26)	309
Ideo: Liberal (1-3)	45%	(283)	37%	(230)	13%	(82)	5%	(29)	624
Ideo: Moderate (4)	39%	(205)	40%	(211)	14%	(74)	7%	(39)	529
Ideo: Conservative (5-7)	44%	(274)	37%	(229)	13%	(79)	6%	(40)	622
Educ: < College	41%	(528)	37%	(482)	15%	(201)	7%	(90)	1301
Educ: Bachelors degree	44%	(181)	39%	(162)	11%	(47)	5%	(21)	412
Educ: Post-grad	43%	(100)	38%	(89)	14%	(33)	5%	(11)	233
Income: Under 50k	40%	(399)	38%	(380)	15%	(149)	7%	(66)	993
Income: 50k-100k	43%	(289)	37%	(246)	13%	(89)	6%	(43)	667
Income: 100k+	42%	(121)	38%	(108)	15%	(43)	5%	(14)	286
Ethnicity: White	42%	(656)	37%	(566)	14%	(223)	7%	(104)	1548
Ethnicity: Hispanic	40%	(117)	37%	(108)	16%	(48)	6%	(18)	290

Table MCTE3_2: More specifically, how satisfied are you with each of the following aspectsof your home internet? Reliability

D 11	**			newhat		newhat	T 7		m . 137
Demographic	Very	satisfied	sa	tisfied	uns	atisfied	Very u	nsatisfied	Total N
Adults	42%	(809)	38%	(733)	14%	(281)	6%	(123)	1946
Ethnicity: Black	45%	(100)	36%	(79)	14%	(31)	5%	(11)	221
Ethnicity: Other	30%	(53)	50%	(88)	16%	(27)	5%	(8)	176
All Christian	44%	(420)	39%	(369)	13%	(120)	4%	(41)	951
All Non-Christian	45%	(39)	40%	(34)	10%	(9)	6%	(5)	87
Atheist	45%	(40)	39%	(35)	12%	(11)	3%	(3)	88
Agnostic/Nothing in particular	40%	(209)	34%	(178)	18%	(96)	8%	(41)	524
Something Else	34%	(102)	39%	(117)	15%	(45)	11%	(33)	297
Religious Non-Protestant/Catholic	44%	(47)	42%	(45)	9%	(10)	5%	(5)	107
Evangelical	47%	(207)	36%	(158)	9%	(40)	9%	(38)	444
Non-Evangelical	39%	(303)	40%	(312)	16%	(121)	5%	(35)	770
Community: Urban	39%	(181)	37%	(170)	16%	(76)	7%	(33)	459
Community: Suburban	44%	(442)	38%	(375)	13%	(131)	5%	(49)	997
Community: Rural	38%	(187)	38%	(189)	15%	(74)	8%	(41)	490
Employ: Private Sector	40%	(255)	40%	(255)	14%	(91)	5%	(32)	633
Employ: Government	48%	(61)	32%	(40)	15%	(19)	4%	(6)	126
Employ: Self-Employed	39%	(53)	39%	(54)	18%	(24)	5%	(6)	137
Employ: Homemaker	31%	(40)	45%	(59)	17%	(23)	7%	(9)	130
Employ: Student	38%	(26)	32%	(23)	22%	(16)	7%	(5)	70
Employ: Retired	46%	(224)	36%	(176)	12%	(59)	6%	(27)	486
Employ: Unemployed	42%	(93)	36%	(80)	16%	(37)	6%	(14)	224
Employ: Other	41%	(57)	33%	(47)	8%	(12)	17%	(24)	139
Military HH: Yes	39%	(118)	45%	(135)	12%	(35)	4%	(12)	300
Military HH: No	42%	(691)	36%	(598)	15%	(246)	7%	(111)	1646
RD/WT: Right Direction	48%	(372)	36%	(278)	12%	(96)	3%	(26)	773
RD/WT: Wrong Track	37%	(437)	39%	(455)	16%	(185)	8%	(97)	1173
Biden Job Approve	46%	(429)	38%	(354)	12%	(117)	4%	(38)	937
Biden Job Disapprove	39%	(355)	37%	(341)	16%	(146)	8%	(76)	918

Table MCTE3_2: *More specifically, how satisfied are you with each of the following aspects of your home internet? Reliability*

				newhat		newhat			
Demographic	Very	satisfied	sa	tisfied	uns	atisfied	Very u	nsatisfied	Total N
Adults	42%	(809)	38%	(733)	14%	(281)	6%	(123)	1946
Biden Job Strongly Approve	55%	(242)	33%	(143)	9%	(40)	4%	(15)	440
Biden Job Somewhat Approve	38%	(187)	42%	(211)	15%	(77)	4%	(22)	497
Biden Job Somewhat Disapprove	31%	(82)	42%	(112)	18%	(48)	8%	(22)	264
Biden Job Strongly Disapprove	42%	(273)	35%	(228)	15%	(98)	8%	(53)	653
Favorable of Biden	45%	(442)	38%	(370)	13%	(129)	4%	(40)	980
Unfavorable of Biden	39%	(350)	37%	(331)	16%	(146)	8%	(76)	903
Very Favorable of Biden	53%	(257)	34%	(163)	9%	(43)	4%	(19)	482
Somewhat Favorable of Biden	37%	(185)	41%	(207)	17%	(85)	4%	(21)	498
Somewhat Unfavorable of Biden	34%	(74)	41%	(88)	18%	(38)	7%	(15)	215
Very Unfavorable of Biden	40%	(276)	35%	(243)	16%	(108)	9%	(61)	688
#1 Issue: Economy	40%	(253)	38%	(240)	16%	(99)	5%	(34)	625
#1 Issue: Security	39%	(134)	40%	(138)	15%	(51)	7%	(25)	348
#1 Issue: Health Care	43%	(111)	38%	(98)	11%	(27)	9%	(23)	258
#1 Issue: Medicare / Social Security	45%	(105)	38%	(89)	12%	(29)	4%	(10)	233
#1 Issue: Women's Issues	43%	(70)	33%	(53)	16%	(26)	8%	(12)	162
#1 Issue: Education	43%	(39)	37%	(33)	17%	(15)	3%	(3)	90
#1 Issue: Energy	42%	(37)	39%	(35)	13%	(12)	7%	(6)	89
#1 Issue: Other	43%	(60)	34%	(48)	16%	(22)	8%	(11)	141
2020 Vote: Joe Biden	44%	(405)	37%	(342)	13%	(122)	5%	(47)	915
2020 Vote: Donald Trump	43%	(265)	38%	(239)	12%	(77)	7%	(42)	623
2020 Vote: Other	34%	(21)	34%	(21)	24%	(15)	8%	(5)	62
2020 Vote: Didn't Vote	34%	(118)	38%	(131)	20%	(68)	8%	(29)	345
2018 House Vote: Democrat	45%	(309)	38%	(262)	12%	(80)	5%	(37)	688
2018 House Vote: Republican	44%	(242)	35%	(190)	13%	(71)	8%	(42)	546
2018 House Vote: Someone else	30%	(15)	39%	(20)	21%	(10)	10%	(5)	50
2016 Vote: Hillary Clinton	46%	(298)	38%	(245)	11%	(69)	6%	(36)	649
2016 Vote: Donald Trump	43%	(263)	36%	(219)	13%	(76)	8%	(48)	606
2016 Vote: Other	39%	(39)	34%	(34)	25%	(25)	3%	(3)	100
2016 Vote: Didn't Vote	35%	(208)	40%	(236)	19%	(111)	6%	(36)	591

Table MCTE3_2: *More specifically, how satisfied are you with each of the following aspects of your home internet? Reliability*

Demographic	Very satisfied			Somewhat satisfied		Somewhat unsatisfied		nsatisfied	Total N
Adults	42%	(809)	38%	(733)	14%	(281)	6%	(123)	1946
Voted in 2014: Yes	45%	(501)	36%	(397)	13%	(138)	6%	(69)	1106
Voted in 2014: No	37%	(308)	40%	(336)	17%	(143)	6%	(54)	840
4-Region: Northeast	42%	(149)	42%	(151)	9%	(33)	6%	(22)	355
4-Region: Midwest	44%	(185)	32%	(134)	17%	(73)	6%	(27)	419
4-Region: South	42%	(300)	39%	(279)	13%	(91)	6%	(44)	715
4-Region: West	38%	(175)	37%	(169)	18%	(83)	7%	(30)	457
DSL User	37%	(112)	38%	(115)	17%	(52)	8%	(23)	303
Cable User	45%	(388)	38%	(330)	12%	(103)	5%	(47)	869
Fiber Optic User	47%	(161)	35%	(118)	10%	(36)	8%	(26)	340
Satellite User	37%	(38)	34%	(35)	20%	(21)	9%	(10)	103
Wireless User	33%	(30)	40%	(36)	26%	(24)	_	(0)	91
Primary Decision Maker	45%	(472)	35%	(372)	13%	(141)	7%	(70)	1055

Table MCTE3_3: *More specifically, how satisfied are you with each of the following aspects of your home internet? Price*

Demographic	Very	satisfied		newhat tisfied		newhat atisfied	Very u	ınsatisfied	Total N
Adults	24%	(470)	40%	(772)	22%	(435)	14%	(269)	1946
Gender: Male	24%	(231)	41%	(390)	23%	(218)	11%	(108)	947
Gender: Female	24%	(239)	38%	(382)	22%	(217)	16%	(161)	999
Age: 18-34	26%	(138)	42%	(224)	20%	(106)	12%	(65)	533
Age: 35-44	29%	(93)	42%	(135)	19%	(62)	10%	(34)	324
Age: 45-64	22%	(150)	35%	(236)	25%	(170)	17%	(115)	671
Age: 65+	21%	(89)	42%	(178)	23%	(97)	13%	(55)	418
GenZers: 1997-2012	26%	(51)	43%	(86)	20%	(40)	11%	(22)	199
Millennials: 1981-1996	26%	(140)	41%	(220)	20%	(105)	12%	(65)	530
GenXers: 1965-1980	24%	(107)	37%	(164)	24%	(106)	15%	(67)	444
Baby Boomers: 1946-1964	22%	(154)	39%	(269)	24%	(166)	15%	(105)	694
PID: Dem (no lean)	25%	(190)	43%	(324)	22%	(165)	11%	(81)	759
PID: Ind (no lean)	22%	(133)	39%	(235)	22%	(134)	18%	(108)	610
PID: Rep (no lean)	26%	(148)	37%	(213)	24%	(136)	14%	(81)	577
PID/Gender: Dem Men	25%	(95)	44%	(168)	22%	(85)	9%	(36)	384
PID/Gender: Dem Women	25%	(95)	41%	(155)	21%	(80)	12%	(45)	375
PID/Gender: Ind Men	23%	(69)	43%	(127)	21%	(61)	13%	(37)	296
PID/Gender: Ind Women	20%	(63)	34%	(108)	23%	(73)	22%	(71)	315
PID/Gender: Rep Men	25%	(67)	35%	(94)	27%	(72)	13%	(35)	268
PID/Gender: Rep Women	26%	(81)	38%	(119)	21%	(64)	15%	(46)	309
Ideo: Liberal (1-3)	23%	(145)	42%	(259)	24%	(149)	11%	(71)	624
Ideo: Moderate (4)	24%	(127)	41%	(219)	21%	(113)	13%	(69)	529
Ideo: Conservative (5-7)	24%	(150)	38%	(237)	23%	(145)	15%	(91)	622
Educ: < College	27%	(346)	38%	(490)	21%	(279)	14%	(187)	1301
Educ: Bachelors degree	20%	(83)	43%	(177)	23%	(93)	14%	(58)	412
Educ: Post-grad	18%	(41)	45%	(105)	27%	(63)	11%	(25)	233
Income: Under 50k	27%	(272)	37%	(367)	22%	(220)	14%	(134)	993
Income: 50k-100k	22%	(144)	42%	(279)	21%	(141)	15%	(103)	667
Income: 100k+	19%	(54)	44%	(126)	26%	(73)	11%	(32)	286
Ethnicity: White	23%	(350)	40%	(617)	23%	(355)	15%	(226)	1548
Ethnicity: Hispanic	22%	(64)	42%	(121)	21%	(61)	16%	(46)	290

Table MCTE3_3: *More specifically, how satisfied are you with each of the following aspects of your home internet? Price*

Demographic	Very	satisfied		newhat tisfied		newhat atisfied	Very u	ınsatisfied	Total N
Adults	24%	(470)	40%	(772)	22%	(435)	14%	(269)	1946
Ethnicity: Black	37%	(83)	30%	(67)	19%	(42)	13%	(30)	221
Ethnicity: Other	21%	(38)	50%	(88)	21%	(37)	7%	(13)	176
All Christian	25%	(233)	42%	(399)	22%	(206)	12%	(112)	951
All Non-Christian	19%	(16)	58%	(50)	15%	(13)	8%	(7)	87
Atheist	18%	(15)	35%	(31)	34%	(30)	13%	(12)	88
Agnostic/Nothing in particular	26%	(137)	33%	(175)	24%	(126)	16%	(86)	524
Something Else	23%	(68)	39%	(116)	20%	(60)	18%	(52)	297
Religious Non-Protestant/Catholic	21%	(22)	56%	(60)	13%	(14)	10%	(11)	107
Evangelical	28%	(124)	40%	(176)	18%	(80)	15%	(65)	444
Non-Evangelical	22%	(169)	42%	(326)	23%	(180)	12%	(95)	770
Community: Urban	28%	(128)	37%	(172)	19%	(87)	16%	(73)	459
Community: Suburban	22%	(221)	42%	(414)	23%	(231)	13%	(131)	997
Community: Rural	25%	(121)	38%	(187)	24%	(117)	13%	(66)	490
Employ: Private Sector	21%	(135)	45%	(287)	21%	(135)	12%	(76)	633
Employ: Government	24%	(30)	39%	(50)	25%	(32)	11%	(14)	126
Employ: Self-Employed	28%	(39)	28%	(38)	29%	(39)	16%	(21)	137
Employ: Homemaker	19%	(25)	38%	(49)	21%	(28)	21%	(28)	130
Employ: Student	30%	(21)	43%	(30)	13%	(9)	15%	(10)	70
Employ: Retired	25%	(120)	37%	(182)	24%	(116)	14%	(68)	486
Employ: Unemployed	23%	(52)	41%	(93)	23%	(52)	12%	(28)	224
Employ: Other	34%	(48)	31%	(44)	17%	(24)	17%	(24)	139
Military HH: Yes	23%	(70)	44%	(132)	23%	(70)	10%	(29)	300
Military HH: No	24%	(401)	39%	(640)	22%	(365)	15%	(240)	1646
RD/WT: Right Direction	27%	(209)	42%	(327)	21%	(160)	10%	(77)	773
RD/WT: Wrong Track	22%	(261)	38%	(445)	23%	(275)	16%	(192)	1173
Biden Job Approve	26%	(241)	40%	(379)	24%	(223)	10%	(94)	937
Biden Job Disapprove	23%	(209)	38%	(351)	22%	(198)	17%	(160)	918

Table MCTE3_3: *More specifically, how satisfied are you with each of the following aspects of your home internet? Price*

Demographic	Very	satisfied		newhat tisfied		newhat atisfied	Very u	ınsatisfied	Total N
Adults	24%	(470)	40%	(772)	22%	(435)	14%	(269)	1946
Biden Job Strongly Approve	32%	(139)	36%	(159)	22%	(95)	10%	(46)	440
Biden Job Somewhat Approve	21%	(102)	44%	(220)	26%	(127)	10%	(48)	497
Biden Job Somewhat Disapprove	18%	(48)	45%	(120)	17%	(46)	19%	(50)	264
Biden Job Strongly Disapprove	25%	(161)	35%	(231)	23%	(152)	17%	(110)	653
Favorable of Biden	25%	(242)	41%	(407)	23%	(225)	11%	(107)	980
Unfavorable of Biden	24%	(215)	38%	(342)	22%	(199)	16%	(147)	903
Very Favorable of Biden	30%	(146)	38%	(185)	21%	(103)	10%	(48)	482
Somewhat Favorable of Biden	19%	(95)	45%	(222)	24%	(122)	12%	(59)	498
Somewhat Unfavorable of Biden	22%	(47)	45%	(97)	21%	(45)	12%	(26)	215
Very Unfavorable of Biden	24%	(168)	36%	(245)	22%	(154)	18%	(121)	688
#1 Issue: Economy	22%	(135)	42%	(264)	24%	(149)	12%	(77)	625
#1 Issue: Security	26%	(89)	37%	(127)	20%	(69)	18%	(62)	348
#1 Issue: Health Care	27%	(70)	43%	(112)	17%	(43)	13%	(34)	258
#1 Issue: Medicare / Social Security	22%	(52)	40%	(93)	24%	(56)	14%	(32)	233
#1 Issue: Women's Issues	27%	(45)	34%	(54)	23%	(38)	16%	(25)	162
#1 Issue: Education	23%	(21)	31%	(28)	35%	(31)	11%	(10)	90
#1 Issue: Energy	20%	(18)	49%	(44)	18%	(16)	13%	(12)	89
#1 Issue: Other	29%	(41)	35%	(50)	22%	(31)	14%	(19)	141
2020 Vote: Joe Biden	24%	(218)	40%	(370)	24%	(217)	12%	(111)	915
2020 Vote: Donald Trump	24%	(149)	39%	(241)	22%	(138)	15%	(95)	623
2020 Vote: Other	21%	(13)	44%	(27)	19%	(12)	15%	(9)	62
2020 Vote: Didn't Vote	26%	(90)	39%	(133)	20%	(68)	16%	(54)	345
2018 House Vote: Democrat	25%	(174)	38%	(264)	24%	(163)	13%	(86)	688
2018 House Vote: Republican	24%	(128)	38%	(207)	23%	(127)	15%	(83)	546
2018 House Vote: Someone else	15%	(8)	42%	(21)	20%	(10)	23%	(11)	50
2016 Vote: Hillary Clinton	24%	(159)	40%	(262)	23%	(147)	12%	(81)	649
2016 Vote: Donald Trump	23%	(137)	38%	(229)	23%	(137)	17%	(102)	606
2016 Vote: Other	23%	(23)	36%	(36)	30%	(30)	12%	(12)	100
2016 Vote: Didn't Vote	26%	(152)	41%	(245)	20%	(120)	13%	(74)	591

Table MCTE3_3: *More specifically, how satisfied are you with each of the following aspects of your home internet? Price*

Demographic	Very satisfied			Somewhat satisfied		Somewhat unsatisfied		ınsatisfied	Total N	
Adults	24%	(470)	40%	(772)	22%	(435)	14%	(269)	1946	
Voted in 2014: Yes	24%	(263)	38%	(423)	24%	(262)	14%	(157)	1106	
Voted in 2014: No	25%	(207)	41%	(349)	21%	(173)	13%	(112)	840	
4-Region: Northeast	18%	(65)	39%	(139)	24%	(87)	18%	(65)	355	
4-Region: Midwest	26%	(108)	38%	(159)	23%	(95)	14%	(57)	419	
4-Region: South	28%	(198)	39%	(278)	21%	(147)	13%	(92)	715	
4-Region: West	22%	(100)	43%	(196)	23%	(106)	12%	(56)	457	
DSL User	23%	(71)	41%	(125)	18%	(56)	17%	(50)	303	
Cable User	21%	(181)	38%	(328)	27%	(236)	14%	(124)	869	
Fiber Optic User	30%	(104)	42%	(142)	15%	(50)	13%	(44)	340	
Satellite User	25%	(26)	39%	(41)	18%	(18)	18%	(19)	103	
Wireless User	30%	(28)	43%	(39)	21%	(19)	6%	(6)	91	
Primary Decision Maker	26%	(276)	38%	(396)	22%	(232)	14%	(151)	1055	

Table MCTE4: Since you began using your home internet more often during the coronavirus pandemic, has your internet service done a good or bad job at handling this additional demand?

Demographic	done a job at h	My internet has done a very good job at handling the additional demand		My internet has done a somewhat good jobat handling the additional demand		My internet has done a somewhat bad job at handling the additional demand		ernet has very bad andling the nal demand	Total N	
Adults	48%	(498)	38%	(398)	11%	(111)	3%	(32)	1038	
Gender: Male	51%	(241)	37%	(177)	10%	(47)	2%	(9)	474	
Gender: Female	46%	(257)	39%	(220)	11%	(64)	4%	(23)	564	
Age: 18-34	45%	(145)	42%	(134)	11%	(34)	2%	(7)	319	
Age: 35-44	53%	(108)	32%	(66)	11%	(22)	4%	(8)	204	
Age: 45-64	47%	(158)	38%	(127)	11%	(38)	4%	(13)	337	
Age: 65+	49%	(88)	40%	(70)	9%	(16)	2%	(3)	178	
GenZers: 1997-2012	41%	(47)	45%	(52)	13%	(15)	1%	(2)	115	
Millennials: 1981-1996	50%	(166)	38%	(126)	9%	(31)	3%	(9)	332	
GenXers: 1965-1980	46%	(113)	38%	(94)	11%	(26)	5%	(11)	244	
Baby Boomers: 1946-1964	50%	(158)	35%	(110)	12%	(37)	3%	(10)	314	
PID: Dem (no lean)	50%	(227)	38%	(172)	9%	(41)	3%	(11)	452	
PID: Ind (no lean)	44%	(132)	39%	(118)	13%	(38)	4%	(14)	302	
PID: Rep (no lean)	49%	(139)	38%	(107)	11%	(32)	2%	(7)	285	
PID/Gender: Dem Men	52%	(110)	37%	(78)	9%	(20)	1%	(3)	211	
PID/Gender: Dem Women	48%	(117)	39%	(95)	9%	(21)	3%	(8)	241	
PID/Gender: Ind Men	51%	(70)	39%	(54)	8%	(11)	2%	(2)	137	
PID/Gender: Ind Women	38%	(62)	39%	(64)	16%	(27)	7%	(11)	164	
PID/Gender: Rep Men	48%	(60)	36%	(46)	13%	(16)	3%	(4)	126	
PID/Gender: Rep Women	50%	(79)	39%	(62)	10%	(15)	2%	(3)	159	
Ideo: Liberal (1-3)	48%	(187)	40%	(157)	9%	(36)	3%	(12)	392	
Ideo: Moderate (4)	48%	(125)	38%	(98)	11%	(29)	3%	(7)	258	
Ideo: Conservative (5-7)	49%	(142)	38%	(110)	10%	(30)	3%	(9)	291	
Educ: < College	49%	(321)	36%	(235)	11%	(69)	4%	(24)	648	
Educ: Bachelors degree	45%	(110)	41%	(101)	11%	(27)	3%	(7)	245	
Educ: Post-grad	47%	(68)	42%	(61)	10%	(15)	1%	(1)	145	

Table MCTE4: Since you began using your home internet more often during the coronavirus pandemic, has your internet service done a good or bad job at handling this additional demand?

Demographic			done a goo hand	My internet has done a somewhat good jobat handling the additional demand		My internet has done a somewhat bad job at handling the additional demand		ernet has very bad andling the nal demand	Total N	
Adults	48%	(498)	38%	(398)	11%	(111)	3%	(32)	1038	
Income: Under 50k	46%	(224)	39%	(188)	12%	(57)	4%	(17)	487	
Income: 50k-100k	49%	(182)	37%	(138)	11%	(41)	2%	(8)	369	
Income: 100k+	50%	(92)	39%	(72)	7%	(12)	3%	(6)	182	
Ethnicity: White	48%	(385)	39%	(311)	10%	(78)	3%	(27)	801	
Ethnicity: Hispanic	45%	(83)	37%	(70)	16%	(29)	2%	(4)	186	
Ethnicity: Black	54%	(64)	30%	(36)	12%	(15)	3%	(4)	119	
Ethnicity: Other	41%	(48)	43%	(51)	15%	(18)	1%	(1)	118	
All Christian	50%	(259)	39%	(201)	9%	(48)	1%	(7)	515	
All Non-Christian	53%	(28)	42%	(22)	4%	(2)	1%	(1)	53	
Atheist	41%	(22)	52%	(27)	7%	(4)	_	(0)	53	
Agnostic/Nothing in particular	47%	(125)	33%	(86)	15%	(39)	5%	(14)	264	
Something Else	42%	(64)	39%	(60)	12%	(18)	7%	(10)	153	
Religious Non-Protestant/Catholic	49%	(33)	43%	(30)	7%	(5)	1%	(1)	68	
Evangelical	53%	(123)	36%	(84)	7%	(16)	4%	(10)	232	
Non-Evangelical	47%	(194)	40%	(166)	11%	(45)	2%	(8)	412	
Community: Urban	51%	(132)	33%	(87)	13%	(33)	3%	(8)	260	
Community: Suburban	51%	(268)	38%	(202)	8%	(43)	3%	(14)	528	
Community: Rural	39%	(98)	43%	(108)	14%	(34)	4%	(10)	250	
Employ: Private Sector	48%	(173)	39%	(140)	9%	(34)	3%	(12)	360	
Employ: Government	50%	(40)	33%	(26)	15%	(12)	2%	(1)	79	
Employ: Self-Employed	48%	(40)	43%	(36)	3%	(3)	5%	(4)	84	
Employ: Homemaker	45%	(31)	40%	(27)	13%	(9)	2%	(1)	68	
Employ: Retired	50%	(103)	37%	(76)	11%	(22)	2%	(4)	204	
Employ: Unemployed	47%	(59)	35%	(45)	18%	(22)	_	(0)	126	
Employ: Other	48%	(35)	36%	(26)	9%	(7)	7%	(5)	73	
Military HH: Yes	54%	(77)	36%	(51)	8%	(11)	2%	(3)	143	
Military HH: No	47%	(421)	39%	(346)	11%	(100)	3%	(28)	895	

Table MCTE4: Since you began using your home internet more often during the coronavirus pandemic, has your internet service done a good or bad job at handling this additional demand?

Demographic			done a goo hand	My internet has done a somewhat good jobat handling the additional demand		My internet has done a somewhat bad job at handling the additional demand		ernet has very bad andling the nal demand	Total N	
Adults	48%	(498)	38%	(398)	11%	(111)	3%	(32)	1038	
RD/WT: Right Direction	53%	(232)	36%	(158)	8%	(37)	3%	(12)	439	
RD/WT: Wrong Track	44%	(266)	40%	(240)	12%	(74)	3%	(19)	599	
Biden Job Approve	52%	(279)	38%	(202)	8%	(42)	2%	(11)	534	
Biden Job Disapprove	44%	(197)	38%	(170)	14%	(62)	4%	(19)	448	
Biden Job Strongly Approve	56%	(142)	35%	(89)	8%	(21)	1%	(3)	254	
Biden Job Somewhat Approve	49%	(137)	41%	(113)	8%	(21)	3%	(8)	280	
Biden Job Somewhat Disapprove	37%	(59)	46%	(73)	15%	(25)	2%	(3)	161	
Biden Job Strongly Disapprove	48%	(138)	34%	(97)	13%	(37)	5%	(16)	287	
Favorable of Biden	51%	(286)	37%	(206)	9%	(53)	2%	(14)	559	
Unfavorable of Biden	45%	(201)	39%	(176)	12%	(52)	4%	(18)	447	
Very Favorable of Biden	57%	(160)	31%	(87)	10%	(27)	2%	(5)	279	
Somewhat Favorable of Biden	45%	(127)	43%	(119)	9%	(26)	3%	(8)	280	
Somewhat Unfavorable of Biden	41%	(53)	48%	(62)	10%	(13)	1%	(1)	129	
Very Unfavorable of Biden	47%	(148)	36%	(113)	12%	(39)	5%	(17)	317	
#1 Issue: Economy	47%	(162)	38%	(130)	13%	(43)	2%	(6)	341	
#1 Issue: Security	46%	(71)	39%	(60)	12%	(19)	3%	(4)	155	
#1 Issue: Health Care	49%	(75)	36%	(55)	9%	(14)	5%	(7)	152	
#1 Issue: Medicare / Social Security	56%	(60)	35%	(38)	7%	(8)	2%	(2)	107	
#1 Issue: Women's Issues	44%	(47)	41%	(44)	10%	(10)	5%	(5)	107	
#1 Issue: Energy	46%	(27)	42%	(25)	7%	(4)	5%	(3)	58	
#1 Issue: Other	42%	(31)	42%	(31)	11%	(8)	6%	(4)	73	
2020 Vote: Joe Biden	48%	(260)	39%	(213)	10%	(53)	3%	(15)	540	
2020 Vote: Donald Trump	50%	(145)	37%	(107)	12%	(34)	2%	(5)	291	
2020 Vote: Didn't Vote	44%	(77)	38%	(66)	12%	(22)	6%	(10)	175	
2018 House Vote: Democrat	50%	(209)	38%	(160)	9%	(39)	3%	(11)	420	
2018 House Vote: Republican	51%	(130)	37%	(94)	9%	(23)	3%	(7)	253	

Table MCTE4: Since you began using your home internet more often during the coronavirus pandemic, has your internet service done a good or bad job at handling this additional demand?

Demographic	My internet has done a very good job at handling the additional demand		done a goo hand	My internet has done a somewhat good jobat handling the additional demand		My internet has done a somewhat bad job at handling the additional demand		ernet has very bad andling the aal demand	Total N
Adults	48%	(498)	38%	(398)	11%	(111)	3%	(32)	1038
2016 Vote: Hillary Clinton	52%	(198)	37%	(141)	9%	(35)	3%	(10)	384
2016 Vote: Donald Trump	49%	(148)	37%	(113)	10%	(29)	4%	(13)	303
2016 Vote: Other	43%	(23)	44%	(23)	9%	(4)	4%	(2)	53
2016 Vote: Didn't Vote	43%	(129)	41%	(121)	14%	(42)	2%	(6)	298
Voted in 2014: Yes	52%	(311)	36%	(214)	9%	(51)	3%	(21)	596
Voted in 2014: No	42%	(187)	42%	(184)	14%	(60)	3%	(11)	442
4-Region: Northeast	45%	(94)	44%	(91)	9%	(18)	2%	(4)	206
4-Region: Midwest	47%	(103)	37%	(82)	14%	(30)	3%	(6)	221
4-Region: South	51%	(181)	39%	(140)	8%	(27)	2%	(9)	357
4-Region: West	47%	(119)	34%	(85)	14%	(35)	5%	(13)	253
DSL User	44%	(61)	33%	(46)	19%	(27)	4%	(6)	139
Cable User	48%	(225)	42%	(192)	7%	(33)	3%	(13)	463
Fiber Optic User	55%	(110)	29%	(58)	11%	(22)	4%	(8)	198
Satellite User	37%	(19)	47%	(25)	14%	(7)	2%	(1)	53
Wireless User	37%	(20)	48%	(26)	14%	(8)	_	(0)	53
Primary Decision Maker	52%	(293)	34%	(192)	10%	(55)	3%	(19)	558

Table MCTE5: When selecting an internet service provider (ISP) for your current residence, were you able to select from multiple providers or was only one provider available?

	I was able to select fi	•	provider was		know / No	
Demographic	multiple provider	rs av	ailable	op	pinion	Total N
Adults	55% (1062)	33%	(636)	13%	(248)	1946
Gender: Male	60% (566)	30%	(288)	10%	(93)	947
Gender: Female	50% (496)	35%	(348)	15%	(154)	999
Age: 18-34	52% (278)	29%	(152)	19%	(102)	533
Age: 35-44	54% (173)	34%	(111)	12%	(39)	324
Age: 45-64	53% (358)	37%	(250)	9%	(62)	67
Age: 65+	60% (252)	29%	(123)	10%	(44)	418
GenZers: 1997-2012	44% (88)	24%	(47)	32%	(64)	199
Millennials: 1981-1996	57% (302)	31%	(167)	11%	(61)	530
GenXers: 1965-1980	51% (228)	37%	(166)	11%	(50)	444
Baby Boomers: 1946-1964	58% (401)	33%	(231)	9%	(62)	694
PID: Dem (no lean)	57% (432)	31%	(233)	12%	(94)	759
PID: Ind (no lean)	56% (340)	28%	(168)	17%	(102)	610
PID: Rep (no lean)	50% (291)	41%	(235)	9%	(51)	577
PID/Gender: Dem Men	64% (246)	27%	(102)	9%	(36)	384
PID/Gender: Dem Women	50% (186)	35%	(131)	16%	(58)	375
PID/Gender: Ind Men	60% (179)	26%	(78)	13%	(39)	296
PID/Gender: Ind Women	51% (161)	29%	(90)	20%	(63)	315
PID/Gender: Rep Men	53% (141)	40%	(108)	7%	(19)	268
PID/Gender: Rep Women	48% (149)	41%	(127)	11%	(33)	309
Ideo: Liberal (1-3)	56% (350)	33%	(207)	11%	(68)	624
Ideo: Moderate (4)	57% (301)	29%	(154)	14%	(74)	529
Ideo: Conservative (5-7)	54% (336)	37%	(233)	9%	(54)	622
Educ: < College	53% (683)	33%	(429)	15%	(189)	130
Educ: Bachelors degree	58% (238)	31%	(129)	11%	(44)	412
Educ: Post-grad	60% (141)	34%	(78)	6%	(14)	233
Income: Under 50k	50% (499)	34%	(339)	16%	(155)	993
Income: 50k-100k	59% (392)	32%	(212)	9%	(63)	667
Income: 100k+	60% (172)	30%	(85)	10%	(29)	286
Ethnicity: White	56% (860)	33%	(516)	11%	(172)	1548
Ethnicity: Hispanic	53% (155)	30%	(88)	16%	(47)	290

Table MCTE5: When selecting an internet service provider (ISP) for your current residence, were you able to select from multiple providers or was only one provider available?

Demographic	I was able to select from multiple providers	Only one provider was available	Don't know / No opinion	Total N
Adults	55% (1062)	33% (636)	13% (248)	1946
Ethnicity: Black	51% (112)	34% (76)	15% (34)	221
Ethnicity: Other	51% (91)	25% (44)	24% (42)	176
All Christian	55% (525)	33% (316)	12% (109)	951
All Non-Christian	55% (48)	28% (24)	17% (15)	87
Atheist	54% (47)	36% (31)	10% (9)	88
Agnostic/Nothing in particular	54% (282)	32% (167)	14% (75)	524
Something Else	54% (160)	33% (98)	13% (39)	297
Religious Non-Protestant/Catholic	50% (53)	35% (38)	15% (16)	107
Evangelical	53% (237)	35% (158)	11% (49)	444
Non-Evangelical	57% (437)	31% (238)	12% (96)	770
Community: Urban	55% (254)	30% (136)	15% (70)	459
Community: Suburban	58% (582)	28% (280)	14% (135)	997
Community: Rural	46% (226)	45% (221)	9% (43)	490
Employ: Private Sector	55% (347)	36% (225)	10% (61)	633
Employ: Government	55% (70)	39% (49)	6% (7)	126
Employ: Self-Employed	53% (73)	32% (44)	15% (21)	137
Employ: Homemaker	51% (67)	33% (43)	16% (20)	130
Employ: Student	37% (26)	22% (15)	42% (29)	70
Employ: Retired	60% (290)	32% (157)	8% (39)	486
Employ: Unemployed	48% (108)	29% (64)	23% (52)	224
Employ: Other	59% (83)	28% (39)	13% (18)	139
Military HH: Yes	55% (166)	34% (102)	11% (32)	300
Military HH: No	54% (896)	32% (534)	13% (216)	1646
RD/WT: Right Direction	60% (464)	29% (222)	11% (87)	773
RD/WT: Wrong Track	51% (599)	35% (414)	14% (160)	1173
Biden Job Approve	59% (549)	31% (289)	10% (98)	937
Biden Job Disapprove	53% (482)	35% (325)	12% (110)	918

Table MCTE5: When selecting an internet service provider (ISP) for your current residence, were you able to select from multiple providers or was only one provider available?

Demographic		to select from e providers	•	provider was ailable		know / No pinion	Total N
Adults	55%	(1062)	33%	(636)	13%	(248)	1946
Biden Job Strongly Approve	60%	(263)	30%	(133)	10%	(44)	440
Biden Job Somewhat Approve	58%	(287)	31%	(156)	11%	(54)	497
Biden Job Somewhat Disapprove	59%	(155)	29%	(77)	12%	(32)	264
Biden Job Strongly Disapprove	50%	(327)	38%	(248)	12%	(78)	653
Favorable of Biden	58%	(569)	31%	(305)	11%	(107)	980
Unfavorable of Biden	53%	(474)	35%	(313)	13%	(115)	903
Very Favorable of Biden	60%	(288)	30%	(147)	10%	(48)	482
Somewhat Favorable of Biden	56%	(281)	32%	(158)	12%	(59)	498
Somewhat Unfavorable of Biden	59%	(127)	24%	(52)	16%	(35)	215
Very Unfavorable of Biden	50%	(347)	38%	(261)	12%	(80)	688
#1 Issue: Economy	57%	(357)	34%	(210)	9%	(59)	625
#1 Issue: Security	56%	(194)	35%	(121)	10%	(33)	348
#1 Issue: Health Care	60%	(154)	28%	(72)	13%	(33)	258
#1 Issue: Medicare / Social Security	53%	(123)	34%	(79)	13%	(31)	233
#1 Issue: Women's Issues	45%	(73)	32%	(52)	22%	(36)	162
#1 Issue: Education	44%	(39)	43%	(39)	13%	(12)	90
#1 Issue: Energy	54%	(48)	29%	(26)	16%	(15)	89
#1 Issue: Other	52%	(73)	27%	(38)	21%	(30)	141
2020 Vote: Joe Biden	58%	(532)	31%	(281)	11%	(103)	915
2020 Vote: Donald Trump	52%	(325)	39%	(242)	9%	(56)	623
2020 Vote: Other	56%	(34)	27%	(17)	17%	(11)	62
2020 Vote: Didn't Vote	50%	(171)	28%	(96)	23%	(78)	345
2018 House Vote: Democrat	61%	(417)	30%	(208)	9%	(62)	688
2018 House Vote: Republican	52%	(286)	39%	(215)	8%	(44)	546
2018 House Vote: Someone else	55%	(28)	38%	(19)	8%	(4)	50
2016 Vote: Hillary Clinton	60%	(389)	31%	(201)	9%	(58)	649
2016 Vote: Donald Trump	52%	(318)	39%	(235)	9%	(53)	606
2016 Vote: Other	61%	(61)	26%	(26)	13%	(13)	100
2016 Vote: Didn't Vote	50%	(295)	29%	(174)	21%	(123)	591

Table MCTE5: When selecting an internet service provider (ISP) for your current residence, were you able to select from multiple providers or was only one provider available?

Demographic	I was able to select from multiple providers	Only one provider was available	Don't know / No opinion	Total N
Adults	55% (1062)	33% (636)	13% (248)	1946
Voted in 2014: Yes	58% (641)	34% (371)	8% (94)	1106
Voted in 2014: No	50% (421)	32% (265)	18% (154)	840
4-Region: Northeast	58% (206)	33% (116)	9% (33)	355
4-Region: Midwest	58% (245)	28% (118)	13% (56)	419
4-Region: South	50% (360)	38% (269)	12% (86)	715
4-Region: West	55% (251)	29% (133)	16% (74)	457
DSL User	50% (151)	36% (110)	14% (42)	303
Cable User	56% (485)	35% (301)	10% (84)	869
Fiber Optic User	68% (231)	28% (95)	4% (14)	340
Satellite User	52% (54)	33% (34)	15% (15)	103
Wireless User	54% (49)	30% (27)	17% (15)	91
Primary Decision Maker	57% (601)	35% (364)	9% (90)	1055

 Table MCTE6: Do you plan to change your internet service provider (ISP) in the near future?

Demographic	-	efinitely nging		robably nging		robably hanging	-	efinitely hanging	opti	no other ons in viders	Total N
Adults	5%	(106)	14%	(268)	40%	(783)	30%	(589)	10%	(199)	1946
Gender: Male	7%	(64)	16%	(152)	39%	(369)	29%	(278)	9%	(85)	947
Gender: Female	4%	(43)	12%	(116)	41%	(414)	31%	(311)	11%	(114)	999
Age: 18-34	8%	(42)	14%	(77)	40%	(215)	25%	(135)	12%	(63)	533
Age: 35-44	10%	(31)	12%	(39)	40%	(129)	29%	(95)	9%	(30)	324
Age: 45-64	4%	(24)	15%	(98)	39%	(262)	31%	(211)	11%	(76)	671
Age: 65+	2%	(9)	13%	(55)	42%	(177)	35%	(148)	7%	(30)	418
GenZers: 1997-2012	8%	(16)	15%	(29)	35%	(71)	29%	(58)	13%	(26)	199
Millennials: 1981-1996	8%	(45)	14%	(74)	42%	(222)	26%	(135)	10%	(53)	530
GenXers: 1965-1980	7%	(30)	13%	(59)	37%	(164)	29%	(131)	14%	(60)	444
Baby Boomers: 1946-1964	2%	(15)	14%	(99)	42%	(289)	34%	(237)	8%	(53)	694
PID: Dem (no lean)	5%	(39)	16%	(122)	40%	(300)	30%	(225)	9%	(72)	759
PID: Ind (no lean)	7%	(41)	12%	(70)	43%	(264)	27%	(166)	11%	(68)	610
PID: Rep (no lean)	4%	(26)	13%	(76)	38%	(219)	34%	(198)	10%	(59)	577
PID/Gender: Dem Men	7%	(26)	19%	(75)	36%	(137)	29%	(113)	9%	(33)	384
PID/Gender: Dem Women	4%	(14)	13%	(48)	43%	(163)	30%	(112)	10%	(39)	375
PID/Gender: Ind Men	8%	(23)	13%	(39)	46%	(135)	25%	(73)	9%	(26)	296
PID/Gender: Ind Women	6%	(18)	10%	(32)	41%	(129)	30%	(93)	13%	(42)	315
PID/Gender: Rep Men	6%	(15)	14%	(39)	36%	(97)	34%	(92)	10%	(26)	268
PID/Gender: Rep Women	3%	(11)	12%	(37)	40%	(122)	34%	(106)	11%	(33)	309
Ideo: Liberal (1-3)	6%	(38)	14%	(86)	42%	(260)	29%	(182)	9%	(58)	624
Ideo: Moderate (4)	5%	(25)	16%	(85)	40%	(212)	30%	(161)	9%	(45)	529
Ideo: Conservative (5-7)	4%	(27)	13%	(82)	40%	(250)	33%	(202)	10%	(62)	622
Educ: < College	5%	(69)	14%	(176)	36%	(474)	33%	(431)	12%	(150)	1301
Educ: Bachelors degree	6%	(24)	15%	(61)	48%	(197)	24%	(99)	8%	(31)	412
Educ: Post-grad	6%	(13)	13%	(31)	48%	(113)	25%	(58)	8%	(18)	233
Income: Under 50k	6%	(61)	13%	(126)	37%	(369)	33%	(327)	11%	(111)	993
Income: 50k-100k	4%	(30)	14%	(96)	43%	(285)	28%	(188)	10%	(68)	667
Income: 100k+	5%	(15)	16%	(46)	45%	(130)	26%	(74)	7%	(20)	286
Ethnicity: White	4%	(70)	13%	(205)	40%	(626)	31%	(482)	11%	(166)	1548
Ethnicity: Hispanic	11%	(31)	18%	(53)	32%	(92)	31%	(90)	9%	(25)	290

Table MCTE6: Do you plan to change your internet service provider (ISP) in the near future?

Demographic	-	efinitely nging		robably nging		robably hanging	-	efinitely nanging	opti	no other ons in viders	Total N
Adults	5%	(106)	14%	(268)	40%	(783)	30%	(589)	10%	(199)	1946
Ethnicity: Black	11%	(24)	14%	(32)	38%	(85)	29%	(64)	8%	(17)	221
Ethnicity: Other	7%	(13)	18%	(32)	41%	(73)	24%	(43)	9%	(16)	176
All Christian	4%	(38)	14%	(134)	41%	(387)	31%	(299)	10%	(93)	951
All Non-Christian	6%	(5)	15%	(13)	40%	(35)	30%	(26)	10%	(9)	87
Atheist	3%	(3)	17%	(15)	40%	(35)	29%	(25)	11%	(10)	88
Agnostic/Nothing in particular	8%	(42)	13%	(69)	38%	(201)	27%	(143)	13%	(69)	524
Something Else	6%	(19)	13%	(38)	42%	(126)	32%	(96)	6%	(19)	297
Religious Non-Protestant/Catholic	5%	(5)	13%	(14)	39%	(41)	28%	(29)	16%	(17)	107
Evangelical	6%	(28)	13%	(60)	39%	(172)	33%	(147)	8%	(37)	444
Non-Evangelical	4%	(28)	14%	(109)	43%	(328)	31%	(241)	8%	(64)	770
Community: Urban	10%	(45)	16%	(73)	41%	(186)	24%	(111)	10%	(45)	459
Community: Suburban	3%	(33)	14%	(140)	41%	(413)	33%	(333)	8%	(77)	997
Community: Rural	6%	(29)	11%	(55)	38%	(184)	29%	(144)	16%	(77)	490
Employ: Private Sector	8%	(49)	16%	(103)	41%	(258)	24%	(154)	11%	(70)	633
Employ: Government	4%	(5)	12%	(15)	50%	(63)	25%	(32)	9%	(11)	126
Employ: Self-Employed	7%	(9)	18%	(25)	37%	(51)	30%	(41)	7%	(10)	137
Employ: Homemaker	3%	(4)	15%	(20)	38%	(49)	37%	(48)	7%	(9)	130
Employ: Student	7%	(5)	13%	(9)	30%	(21)	31%	(22)	19%	(13)	70
Employ: Retired	2%	(9)	13%	(61)	43%	(208)	34%	(166)	9%	(42)	486
Employ: Unemployed	8%	(17)	11%	(24)	41%	(91)	28%	(64)	12%	(28)	224
Employ: Other	5%	(7)	8%	(11)	30%	(42)	45%	(63)	12%	(16)	139
Military HH: Yes	4%	(11)	13%	(39)	41%	(123)	32%	(96)	10%	(31)	300
Military HH: No	6%	(95)	14%	(230)	40%	(660)	30%	(493)	10%	(168)	1646
RD/WT: Right Direction	7%	(53)	15%	(116)	40%	(312)	29%	(227)	8%	(65)	773
RD/WT: Wrong Track	5%	(53)	13%	(153)	40%	(471)	31%	(362)	11%	(134)	1173
Biden Job Approve	5%	(46)	15%	(144)	42%	(392)	29%	(271)	9%	(84)	937
Biden Job Disapprove	6%	(55)	13%	(118)	39%	(356)	32%	(298)	10%	(90)	918

 Table MCTE6: Do you plan to change your internet service provider (ISP) in the near future?

Demographic	-	efinitely nging	_	robably nging		robably hanging	-	efinitely nanging	opti	no other ons in viders	Total N
Adults	5%	(106)	14%	(268)	40%	(783)	30%	(589)	10%	(199)	1946
Biden Job Strongly Approve	7%	(29)	18%	(80)	36%	(157)	31%	(136)	9%	(39)	440
Biden Job Somewhat Approve	3%	(17)	13%	(64)	47%	(236)	27%	(135)	9%	(45)	497
Biden Job Somewhat Disapprove	9%	(25)	13%	(34)	47%	(125)	22%	(57)	9%	(23)	264
Biden Job Strongly Disapprove	5%	(31)	13%	(84)	35%	(231)	37%	(241)	10%	(66)	653
Favorable of Biden	5%	(53)	15%	(148)	43%	(420)	28%	(275)	9%	(85)	980
Unfavorable of Biden	5%	(48)	13%	(118)	38%	(341)	33%	(299)	11%	(97)	903
Very Favorable of Biden	6%	(30)	19%	(92)	37%	(176)	30%	(142)	9%	(42)	482
Somewhat Favorable of Biden	5%	(23)	11%	(56)	49%	(244)	27%	(132)	9%	(43)	498
Somewhat Unfavorable of Biden	6%	(14)	11%	(23)	45%	(97)	28%	(59)	10%	(22)	215
Very Unfavorable of Biden	5%	(34)	14%	(95)	35%	(244)	35%	(240)	11%	(75)	688
#1 Issue: Economy	7%	(43)	13%	(83)	42%	(263)	28%	(178)	9%	(59)	625
#1 Issue: Security	4%	(14)	14%	(48)	38%	(131)	34%	(119)	10%	(36)	348
#1 Issue: Health Care	3%	(7)	10%	(27)	46%	(119)	29%	(75)	12%	(31)	258
#1 Issue: Medicare / Social Security	4%	(10)	11%	(27)	42%	(98)	35%	(81)	7%	(17)	233
#1 Issue: Women's Issues	5%	(9)	19%	(30)	35%	(57)	29%	(47)	12%	(19)	162
#1 Issue: Education	7%	(6)	28%	(25)	28%	(26)	27%	(24)	11%	(10)	90
#1 Issue: Energy	6%	(5)	18%	(16)	35%	(31)	29%	(25)	12%	(11)	89
#1 Issue: Other	9%	(13)	9%	(13)	42%	(59)	29%	(40)	12%	(17)	141
2020 Vote: Joe Biden	5%	(49)	15%	(135)	42%	(385)	28%	(258)	10%	(89)	915
2020 Vote: Donald Trump	5%	(29)	14%	(85)	39%	(243)	34%	(215)	8%	(51)	623
2020 Vote: Other	7%	(5)	13%	(8)	35%	(22)	35%	(22)	9%	(6)	62
2020 Vote: Didn't Vote	7%	(24)	12%	(40)	38%	(132)	28%	(95)	15%	(53)	345
2018 House Vote: Democrat	6%	(38)	15%	(106)	41%	(284)	29%	(197)	9%	(63)	688
2018 House Vote: Republican	4%	(21)	14%	(74)	41%	(223)	33%	(179)	9%	(49)	546
2018 House Vote: Someone else	9%	(5)	15%	(8)	44%	(22)	20%	(10)	11%	(6)	50
2016 Vote: Hillary Clinton	5%	(32)	16%	(103)	42%	(271)	28%	(180)	10%	(63)	649
2016 Vote: Donald Trump	4%	(23)	14%	(86)	39%	(237)	33%	(201)	10%	(58)	606
2016 Vote: Other	5%	(5)	11%	(11)	53%	(53)	22%	(22)	8%	(8)	100
2016 Vote: Didn't Vote	8%	(46)	12%	(68)	37%	(222)	31%	(186)	12%	(70)	591

Table MCTE6: Do you plan to change your internet service provider (ISP) in the near future?

Demographic	-	efinitely nging	-	orobably nging	-	robably hanging	-	efinitely nanging	opti	no other ons in viders	Total N
Adults	5%	(106)	14%	(268)	40%	(783)	30%	(589)	10%	(199)	1946
Voted in 2014: Yes	5%	(54)	15%	(162)	41%	(458)	30%	(330)	9%	(102)	1106
Voted in 2014: No	6%	(52)	13%	(106)	39%	(326)	31%	(259)	12%	(97)	840
4-Region: Northeast	5%	(17)	17%	(61)	40%	(143)	30%	(107)	8%	(27)	355
4-Region: Midwest	7%	(27)	12%	(52)	37%	(155)	35%	(146)	9%	(38)	419
4-Region: South	5%	(34)	13%	(94)	39%	(281)	30%	(214)	13%	(93)	715
4-Region: West	6%	(28)	14%	(62)	45%	(204)	27%	(122)	9%	(41)	457
DSL User	6%	(18)	20%	(61)	35%	(105)	29%	(87)	10%	(31)	303
Cable User	4%	(37)	13%	(109)	43%	(374)	31%	(269)	9%	(80)	869
Fiber Optic User	7%	(25)	11%	(38)	40%	(135)	37%	(126)	5%	(16)	340
Satellite User	8%	(9)	16%	(17)	34%	(35)	24%	(25)	17%	(18)	103
Wireless User	10%	(9)	17%	(15)	40%	(36)	29%	(26)	4%	(4)	91
Primary Decision Maker	7%	(74)	16%	(164)	37%	(386)	31%	(324)	10%	(107)	1055

Table MCTEdem1: Do you currently subscribe to an internet service at home?

Demographic		Yes		No	Total N
Adults	88%	(1946)	12%	(254)	2200
Gender: Male	89%	(947)	11%	(115)	1062
Gender: Female	88%	(999)	12%	(140)	1138
Age: 18-34	81%	(533)	19%	(122)	655
Age: 35-44	91%	(324)	9%	(34)	358
Age: 45-64	89%	(671)	11%	(80)	751
Age: 65+	96%	(418)	4%	(18)	436
GenZers: 1997-2012	77%	(199)	23%	(60)	259
Millennials: 1981-1996	87%	(530)	13%	(80)	609
GenXers: 1965-1980	87%	(444)	13%	(66)	510
Baby Boomers: 1946-1964	94%	(694)	6%	(46)	740
PID: Dem (no lean)	89%	(759)	11%	(91)	850
PID: Ind (no lean)	86%	(610)	14%	(96)	706
PID: Rep (no lean)	90%	(577)	10%	(67)	644
PID/Gender: Dem Men	90%	(384)	10%	(42)	426
PID/Gender: Dem Women	88%	(375)	12%	(49)	424
PID/Gender: Ind Men	88%	(296)	12%	(41)	336
PID/Gender: Ind Women	85%	(315)	15%	(55)	370
PID/Gender: Rep Men	89%	(268)	11%	(32)	300
PID/Gender: Rep Women	90%	(309)	10%	(35)	344
Ideo: Liberal (1-3)	89%	(624)	11%	(73)	697
Ideo: Moderate (4)	91%	(529)	9%	(51)	581
Ideo: Conservative (5-7)	92%	(622)	8%	(58)	680
Educ: < College	86%	(1301)	14%	(212)	1512
Educ: Bachelors degree	93%	(412)	7%	(32)	444
Educ: Post-grad	96%	(233)	4%	(11)	244
Income: Under 50k	83%	(993)	17%	(198)	1191
Income: 50k-100k	94%	(667)	6%	(43)	710
Income: 100k+	96%	(286)	4%	(13)	299
Ethnicity: White	90%	(1548)	10%	(174)	1722
Ethnicity: Hispanic	83%	(290)	17%	(59)	349
Ethnicity: Black	81%	(221)	19%	(53)	274
Ethnicity: Other	86%	(176)	14%	(28)	204

Table MCTEdem1: Do you currently subscribe to an internet service at home?

Demographic		Yes		No	Total N
Adults	88%	(1946)	12%	(254)	2200
All Christian	93%	(951)	7%	(74)	1025
All Non-Christian	89%	(87)	11%	(11)	98
Atheist	82%	(88)	18%	(19)	107
Agnostic/Nothing in particular	87%	(524)	13%	(77)	601
Something Else	80%	(297)	20%	(73)	369
Religious Non-Protestant/Catholic	89%	(107)	11%	(13)	120
Evangelical	88%	(444)	12%	(61)	505
Non-Evangelical	90%	(770)	10%	(84)	854
Community: Urban	85%	(459)	15%	(82)	541
Community: Suburban	91%	(997)	9%	(96)	1092
Community: Rural	87%	(490)	13%	(76)	567
Employ: Private Sector	92%	(633)	8%	(53)	686
Employ: Government	95%	(126)	5%	(6)	132
Employ: Self-Employed	85%	(137)	15%	(25)	162
Employ: Homemaker	85%	(130)	15%	(23)	153
Employ: Student	80%	(70)	20%	(17)	87
Employ: Retired	93%	(486)	7%	(37)	523
Employ: Unemployed	78%	(224)	22%	(63)	287
Employ: Other	82%	(139)	18%	(30)	169
Military HH: Yes	90%	(300)	10%	(33)	333
Military HH: No	88%	(1646)	12%	(221)	1867
RD/WT: Right Direction	89%	(773)	11%	(92)	865
RD/WT: Wrong Track	88%	(1173)	12%	(162)	1335
Biden Job Approve	89%	(937)	11%	(113)	1050
Biden Job Disapprove	89%	(918)	11%	(115)	1032
Biden Job Strongly Approve	90%	(440)	10%	(46)	486
Biden Job Somewhat Approve	88%	(497)	12%	(67)	564
Biden Job Somewhat Disapprove	87%	(264)	13%	(39)	303
Biden Job Strongly Disapprove	90%	(653)	10%	(75)	729
Favorable of Biden	89%	(980)	11%	(119)	1099
Unfavorable of Biden	88%	(903)	12%	(118)	1021

Table MCTEdem1: *Do you currently subscribe to an internet service at home?*

Demographic		Yes		No	Total N
Adults	88%	(1946)	12%	(254)	2200
Very Favorable of Biden	89%	(482)	11%	(58)	540
Somewhat Favorable of Biden	89%	(498)	11%	(60)	559
Somewhat Unfavorable of Biden	86%	(215)	14%	(34)	249
Very Unfavorable of Biden	89%	(688)	11%	(84)	772
#1 Issue: Economy	89%	(625)	11%	(74)	699
#1 Issue: Security	89%	(348)	11%	(41)	389
#1 Issue: Health Care	87%	(258)	13%	(39)	297
#1 Issue: Medicare / Social Security	90%	(233)	10%	(24)	257
#1 Issue: Women's Issues	83%	(162)	17%	(34)	195
#1 Issue: Education	92%	(90)	8%	(7)	97
#1 Issue: Energy	81%	(89)	19%	(21)	110
#1 Issue: Other	91%	(141)	9%	(14)	154
2020 Vote: Joe Biden	92%	(915)	8%	(80)	995
2020 Vote: Donald Trump	90%	(623)	10%	(69)	692
2020 Vote: Other	91%	(62)	9%	(6)	68
2020 Vote: Didn't Vote	78%	(345)	22%	(99)	445
2018 House Vote: Democrat	90%	(688)	10%	(73)	761
2018 House Vote: Republican	91%	(546)	9%	(53)	599
2018 House Vote: Someone else	88%	(50)	12%	(7)	57
2016 Vote: Hillary Clinton	91%	(649)	9%	(62)	711
2016 Vote: Donald Trump	93%	(606)	7%	(49)	655
2016 Vote: Other	96%	(100)	4%	(4)	104
2016 Vote: Didn't Vote	81%	(591)	19%	(138)	730
Voted in 2014: Yes	92%	(1106)	8%	(90)	1195
Voted in 2014: No	84%	(840)	16%	(164)	1005
4-Region: Northeast	90%	(355)	10%	(38)	394
4-Region: Midwest	91%	(419)	9%	(43)	462
4-Region: South	87%	(715)	13%	(109)	824
4-Region: West	88%	(457)	12%	(63)	520

Table MCTEdem1: *Do you currently subscribe to an internet service at home?*

Demographic		Yes		No	Total N
Adults	88%	(1946)	12%	(254)	2200
DSL User	100%	(303)	_	(0)	303
Cable User	100%	(869)	_	(0)	869
Fiber Optic User	100%	(340)	_	(0)	340
Satellite User	100%	(103)	_	(0)	103
Wireless User	100%	(91)	_	(0)	91
Primary Decision Maker	100%	(1055)	_	(0)	1055

Note: Row proportions may total to larger than one-hundred percent due to rounding. For more information visit MorningConsultIntelligence.com.

Table MCTEdem2: What type of internet service do you subscribe to?

Demographic	DSL Broadband	Cable	Fiber optic	Dial-up	Satellite	Cell- service wireless	Other (please specify):	Don't know	Total N
Adults	16%(303)	45%(869)	17%(340)	1% (16)	5% (103)	5% (91)	3% (58)	9% (167)	1946
Gender: Male	13% (125)	49%(466)	18% (168)	1% (7)	5% (50)	4% (39)	3% (28)	7% (64)	947
Gender: Female	18% (178)	40%(403)	17% (172)	1% (8)	5% (54)	5% (52)	3% (30)	10% (102)	999
Age: 18-34	10% (54)	32% (170)	16% (88)	1% (6)	9% (46)	7% (39)	5% (28)	19% (101)	533
Age: 35-44	20% (66)	41% (133)	19% (60)	1% (2)	4% (14)	6% (19)	2% (8)	7% (22)	324
Age: 45-64	18% (121)	50%(334)	18% (119)	1% (4)	4% (30)	3% (23)	2% (11)	4% (29)	671
Age: 65+	15% (61)	55%(232)	18% (74)	1% (4)	3% (13)	2% (10)	2% (10)	3% (14)	418
GenZers: 1997-2012	4% (7)	30% (59)	9% (19)	— (1)	11% (22)	12% (23)	6% (12)	28% (56)	199
Millennials: 1981-1996	15% (78)	35% (188)	20% (106)	1% (7)	6% (34)	6% (32)	4% (21)	12% (63)	530
GenXers: 1965-1980	20% (90)	48% (215)	17% (75)	1% (3)	5% (21)	3% (11)	1% (6)	5% (23)	444
Baby Boomers: 1946-1964	17% (115)	53%(365)	18% (124)	1% (4)	3% (22)	3% (24)	2% (17)	3% (22)	694
PID: Dem (no lean)	12% (94)	49%(372)	17% (132)	1% (5)	6% (44)	5% (38)	3% (24)	7% (50)	759
PID: Ind (no lean)	15% (93)	41%(253)	16% (99)	— (3)	6% (36)	5% (28)	4% (23)	12% (75)	610
PID: Rep (no lean)	20% (116)	42%(244)	19% (110)	1% (7)	4% (23)	4% (25)	2% (11)	7% (42)	577
PID/Gender: Dem Men	12% (45)	50% (191)	20% (77)	1% (4)	7% (25)	4% (15)	2% (9)	5% (18)	384
PID/Gender: Dem Women	13% (50)	48% (181)	14% (54)	— (2)	5% (19)	6% (23)	4% (15)	8% (32)	375
PID/Gender: Ind Men	14% (42)	48% (141)	14% (41)	— (1)	5% (15)	5% (14)	4% (13)	10% (30)	296
PID/Gender: Ind Women	16% (51)	36% (112)	18% (58)	1% (2)	7% (22)	5% (14)	3% (10)	14% (45)	315
PID/Gender: Rep Men	14% (38)	50% (134)	19% (50)	1% (3)	4% (10)	4% (11)	2% (6)	6% (16)	268
PID/Gender: Rep Women	25% (77)	35% (110)	19% (60)	1% (5)	4% (13)	5% (14)	2% (5)	8% (26)	309
Ideo: Liberal (1-3)	15% (93)	49%(305)	15% (96)	— (2)	5% (31)	5% (32)	3% (20)	7% (45)	624
Ideo: Moderate (4)	14% (77)	44%(232)	18% (98)	2% (11)	6% (32)	5% (27)	3% (18)	7% (35)	529
Ideo: Conservative (5-7)	19% (116)	45%(280)	20% (124)	- (3)	4% (24)	4% (22)	2% (12)	7% (42)	622
Educ: < College	16%(203)	43%(562)	16%(209)	1% (13)	5% (71)	5% (66)	4% (46)	10% (130)	1301
Educ: Bachelors degree	16% (68)	46% (188)	20% (83)	— (1)	6% (25)	3% (13)	2% (7)	6% (27)	412
Educ: Post-grad	14% (32)	51% (119)	20% (48)	— (1)	3% (7)	5% (11)	2% (4)	4% (10)	233
Income: Under 50k	16% (162)	43%(425)	15% (149)	1% (11)	5% (52)	5% (50)	4% (42)	10% (102)	993
Income: 50k-100k	16% (108)	44%(294)	19% (127)	- (3)	6% (39)	4% (28)	2% (14)	8% (54)	667
Income: 100k+	11% (33)	53% (150)	22% (64)	1% (1)	4% (12)	4% (13)	1% (2)	4% (11)	286
Ethnicity: White	17%(264)	46%(708)	18%(278)	1% (9)	5% (80)	4% (61)	2% (33)	7% (116)	1548
Ethnicity: Hispanic	14% (40)	38% (111)	11% (32)	1% (3)	7% (22)	6% (16)	7% (20)	16% (46)	290

Table MCTEdem2: What type of internet service do you subscribe to?

	DSL					Cell- service	Other (please	Don't	
Demographic	Broadband	Cable	Fiber optic	Dial-up	Satellite	wireless	specify):	know	Total N
Adults	16%(303)	45%(869)	17%(340)	1% (16)	5% (103)	5% (91)	3% (58)	9% (167)	1946
Ethnicity: Black	8% (17)	46% (103)	18% (40)	1% (2)	5% (12)	5% (12)	6% (13)	10% (22)	221
Ethnicity: Other	12% (22)	33% (59)	12% (22)	2% (4)	7% (12)	10% (18)	7% (12)	16% (29)	176
All Christian	17% (160)	47% (451)	18% (172)	1% (9)	5% (44)	4% (37)	2% (18)	6% (59)	951
All Non-Christian	12% (11)	52% (45)	17% (15)	- (0)	4% (4)	8% (7)	2% (2)	4% (4)	87
Atheist	20% (17)	40% (35)	17% (15)	- (0)	6% (5)	3% (2)	1% (1)	14% (12)	88
Agnostic/Nothing in particular	15% (77)	45%(234)	14% (74)	1% (4)	6% (29)	4% (23)	5% (24)	11% (58)	524
Something Else	12% (37)	35% (104)	21% (64)	1% (2)	7% (21)	8% (22)	5% (13)	11% (34)	297
Religious Non-Protestant/Catholic	14% (15)	50% (53)	14% (15)	- (0)	3% (4)	7% (7)	3% (4)	9% (9)	107
Evangelical	17% (77)	39% (172)	20% (90)	1% (4)	7% (31)	6% (27)	3% (12)	7% (31)	444
Non-Evangelical	15% (115)	48%(367)	19% (143)	1% (7)	4% (34)	4% (31)	2% (17)	7% (57)	770
Community: Urban	13% (60)	41% (190)	18% (82)	1% (5)	5% (24)	6% (27)	4% (20)	11% (50)	459
Community: Suburban	13% (127)	51% (513)	20% (196)	— (4)	3% (32)	3% (31)	2% (20)	7% (74)	997
Community: Rural	24% (116)	34% (166)	13% (61)	1% (6)	10% (47)	7% (33)	4% (19)	9% (42)	490
Employ: Private Sector	17% (105)	45%(284)	20% (126)	— (3)	6% (38)	5% (29)	1% (5)	7% (43)	633
Employ: Government	9% (11)	53% (67)	16% (20)	2% (2)	4% (5)	7% (8)	3% (4)	6% (7)	126
Employ: Self-Employed	22% (30)	41% (56)	8% (11)	2% (3)	11% (15)	5% (7)	4% (5)	6% (9)	137
Employ: Homemaker	21% (27)	38% (50)	21% (27)	1% (2)	2% (2)	5% (7)	1% (1)	11% (15)	130
Employ: Student	2% (1)	34% (24)	10% (7)	- (0)	11% (8)	12% (8)	7% (5)	25% (17)	70
Employ: Retired	16% (76)	52%(255)	19% (92)	1% (2)	4% (19)	3% (14)	2% (10)	4% (18)	486
Employ: Unemployed	14% (32)	36% (80)	16% (35)	1% (2)	3% (8)	4% (9)	6% (13)	20% (44)	224
Employ: Other	14% (19)	38% (53)	16% (22)	1% (1)	6% (9)	6% (8)	10% (14)	10% (14)	139
Military HH: Yes	13% (40)	49% (147)	20% (60)	1% (3)	4% (13)	4% (12)	1% (4)	7% (22)	300
Military HH: No	16%(262)	44%(722)	17%(280)	1% (13)	6% (91)	5% (79)	3% (54)	9% (144)	1646
RD/WT: Right Direction	13% (102)	47%(365)	18% (136)	1% (10)	6% (47)	4% (34)	3% (26)	7% (53)	773
RD/WT: Wrong Track	17%(200)	43%(504)	17%(204)	— (6)	5% (57)	5% (57)	3% (32)	10% (114)	1173
Biden Job Approve	13% (123)	48%(448)	18% (166)	1% (9)	6% (53)	4% (41)	3% (28)	7% (69)	937
Biden Job Disapprove	19% (174)	42%(387)	19% (171)	-(4)	5% (42)	4% (41)	3% (23)	8% (76)	918

Table MCTEdem2: What type of internet service do you subscribe to?

Demographic	DSL Broadband	Cable	Fiber optic	Dial-up	Satellite	Cell- service wireless	Other (please specify):	Don't know	Total N
Adults	16%(303)	45%(869)	17%(340)	1% (16)	5% (103)	5% (91)	3% (58)	9% (167)	1946
Biden Job Strongly Approve	12% (53)	48% (211)	19% (84)	1% (4)	7% (29)	5% (21)	4% (16)	5% (22)	440
Biden Job Somewhat Approve	14% (70)	48%(237)	16% (82)	1% (5)	5% (24)	4% (21)	3% (13)	9% (46)	497
Biden Job Somewhat Disapprove	17% (45)	41% (108)	18% (49)	- (0)	4% (12)	6% (16)	2% (6)	11% (30)	264
Biden Job Strongly Disapprove	20% (129)	43%(279)	19% (122)	1% (4)	5% (31)	4% (25)	3% (18)	7% (45)	653
Favorable of Biden	14% (133)	47%(462)	18% (176)	1% (9)	5% (46)	5% (44)	3% (31)	8% (78)	980
Unfavorable of Biden	18% (165)	42% (381)	17% (155)	1% (6)	6% (51)	5% (45)	3% (24)	8% (76)	903
Very Favorable of Biden	14% (67)	48%(233)	18% (86)	1% (5)	5% (24)	4% (18)	4% (17)	7% (33)	482
Somewhat Favorable of Biden	13% (67)	46%(229)	18% (90)	1% (5)	4% (22)	5% (26)	3% (14)	9% (45)	498
Somewhat Unfavorable of Biden	16% (35)	43% (92)	14% (30)	- (0)	4% (9)	8% (16)	3% (6)	12% (27)	215
Very Unfavorable of Biden	19% (130)	42%(289)	18% (126)	1% (6)	6% (42)	4% (28)	3% (17)	7% (50)	688
#1 Issue: Economy	15% (94)	46%(285)	18% (111)	2% (10)	5% (31)	6% (36)	3% (17)	7% (42)	625
#1 Issue: Security	20% (71)	46% (160)	18% (62)	1% (2)	4% (14)	3% (9)	2% (8)	6% (22)	348
#1 Issue: Health Care	20% (52)	45% (115)	16% (41)	- (0)	4% (10)	4% (10)	4% (10)	8% (20)	258
#1 Issue: Medicare / Social Security	12% (28)	52% (121)	18% (42)	1% (1)	5% (11)	4% (9)	3% (6)	6% (14)	233
#1 Issue: Women's Issues	12% (20)	36% (59)	15% (25)	1% (1)	4% (7)	9% (14)	2% (3)	22% (35)	162
#1 Issue: Education	7% (6)	32% (28)	20% (18)	1% (1)	14% (13)	4% (3)	6% (5)	17% (16)	90
#1 Issue: Energy	14% (13)	43% (38)	14% (12)	1% (1)	7% (6)	6% (5)	6% (6)	9% (8)	89
#1 Issue: Other	14% (20)	44% (63)	20% (28)	- (0)	8% (12)	4% (5)	2% (3)	7% (10)	141
2020 Vote: Joe Biden	14% (125)	47%(432)	19% (170)	1% (6)	5% (48)	4% (38)	3% (28)	7% (68)	915
2020 Vote: Donald Trump	21% (128)	43%(267)	20% (123)	1% (5)	4% (27)	4% (23)	2% (11)	6% (40)	623
2020 Vote: Other	18% (11)	$49\% \ (30)$	15% (9)	- (0)	6% (4)	6% (4)	1% (0)	6% (3)	62
2020 Vote: Didn't Vote	11% (38)	40% (139)	11% (38)	1% (5)	7% (25)	7% (25)	6% (19)	16% (56)	345
2018 House Vote: Democrat	13% (92)	50%(344)	19% (131)	— (2)	5% (35)	4% (28)	3% (18)	5% (37)	688
2018 House Vote: Republican	22% (122)	43%(235)	20% (107)	1% (4)	4% (23)	3% (18)	2% (10)	5% (26)	546
2018 House Vote: Someone else	15% (7)	50% (25)	16% (8)	2% (1)	- (0)	10% (5)	3% (2)	4% (2)	50
2016 Vote: Hillary Clinton	15% (95)	48% (314)	20% (128)	— (2)	6% (36)	4% (25)	2% (16)	5% (33)	649
2016 Vote: Donald Trump	21% (126)	47%(283)	18% (110)	1% (4)	4% (22)	3% (19)	2% (11)	5% (31)	606
2016 Vote: Other	17% (17)	41% (41)	25% (25)	- (0)	3% (3)	5% (5)	1% (1)	9% (9)	100
2016 Vote: Didn't Vote	11% (65)	39% (231)	13% (77)	2% (10)	7% (43)	7% (42)	5% (30)	16% (94)	591

Table MCTEdem2: What type of internet service do you subscribe to?

	DSL					Cell- service	Other (please	Don't	
Demographic	Broadband	Cable	Fiber optic	Dial-up	Satellite	wireless	specify):	know	Total N
Adults	16%(303)	45%(869)	17%(340)	1% (16)	5% (103)	5% (91)	3% (58)	9% (167)	1946
Voted in 2014: Yes	17% (190)	49% (541)	20% (219)	1% (6)	4% (47)	3% (36)	2% (22)	4% (44)	1106
Voted in 2014: No	13% (112)	39%(328)	14% (121)	1% (10)	7% (56)	6% (54)	4% (36)	15% (123)	840
4-Region: Northeast	11% (38)	57%(204)	18% (63)	1% (5)	2% (7)	4% (13)	2% (7)	5% (18)	355
4-Region: Midwest	15% (62)	47% (196)	16% (69)	1% (4)	4% (16)	4% (17)	2% (10)	11% (44)	419
4-Region: South	16% (114)	42% (301)	20% (142)	— (3)	7% (53)	4% (31)	3% (18)	7% (53)	715
4-Region: West	19% (89)	37% (169)	14% (66)	1% (3)	6% (27)	6% (29)	5% (23)	11% (52)	457
DSL User	100%(303)	- (0)	-(0)	- (0)	- (0)	- (0)	- (0)	-(0)	303
Cable User	- (0)	100%(869)	- (0)	- (0)	- (0)	- (0)	- (0)	- (0)	869
Fiber Optic User	- (0)	- (0)	100%(340)	- (0)	- (0)	-(0)	- (0)	- (0)	340
Satellite User	- (0)	- (0)	- (0)	- (0)	100% (103)	-(0)	-(0)	- (0)	103
Wireless User	— (0)	- (0)	- (0)	- (0)	- (0)	100% (91)	- (0)	- (0)	91
Primary Decision Maker	17% (178)	47% (491)	19%(203)	1% (8)	5% (55)	4% (41)	2% (25)	5% (54)	1055

Note: Row proportions may total to larger than one-hundred percent due to rounding. For more information visit MorningConsultIntelligence.com.

Table MCTEdem3: Which of the following best describes your role in making decisions about your household's internet service providers?

Demographic		he primary ion maker	with an hou	e decisions other/other isehold mber(s)	hou meml primar	nother isehold ber is the ry decision naker		(please cify):	Total N
Adults	54%	(1055)	36%	(693)	10%	(190)	_	(9)	1946
Gender: Male	60%	(572)	29%	(277)	10%	(94)	1%	(5)	947
Gender: Female	48%	(483)	42%	(416)	10%	(96)	_	(3)	999
Age: 18-34	42%	(226)	34%	(182)	23%	(122)	_	(2)	533
Age: 35-44	62%	(202)	32%	(102)	6%	(19)	_	(1)	324
Age: 45-64	55%	(372)	40%	(271)	4%	(28)	_	(1)	671
Age: 65+	61%	(255)	33%	(138)	5%	(21)	1%	(5)	418
GenZers: 1997-2012	23%	(45)	35%	(69)	42%	(83)	1%	(1)	199
Millennials: 1981-1996	58%	(306)	32%	(172)	9%	(50)	_	(1)	530
GenXers: 1965-1980	60%	(268)	36%	(158)	4%	(18)	_	(1)	444
Baby Boomers: 1946-1964	57%	(393)	38%	(262)	5%	(33)	1%	(5)	694
PID: Dem (no lean)	56%	(428)	33%	(253)	10%	(74)	_	(3)	759
PID: Ind (no lean)	49%	(300)	38%	(232)	12%	(76)	_	(3)	610
PID: Rep (no lean)	57%	(327)	36%	(208)	7%	(40)	_	(2)	577
PID/Gender: Dem Men	63%	(241)	29%	(111)	8%	(31)	_	(0)	384
PID/Gender: Dem Women	50%	(187)	38%	(142)	11%	(43)	1%	(3)	375
PID/Gender: Ind Men	53%	(157)	33%	(99)	13%	(37)	1%	(3)	296
PID/Gender: Ind Women	45%	(143)	42%	(133)	12%	(39)	_	(0)	315
PID/Gender: Rep Men	65%	(174)	25%	(67)	9%	(25)	1%	(2)	268
PID/Gender: Rep Women	50%	(153)	46%	(141)	5%	(15)	_	(0)	309
Ideo: Liberal (1-3)	57%	(358)	32%	(197)	10%	(64)	1%	(5)	624
Ideo: Moderate (4)	53%	(281)	39%	(204)	8%	(44)	_	(1)	529
Ideo: Conservative (5-7)	54%	(335)	37%	(232)	9%	(53)	_	(1)	622
Educ: < College	53%	(684)	36%	(463)	11%	(148)	_	(5)	1301
Educ: Bachelors degree	56%	(230)	36%	(149)	7%	(31)	1%	(3)	412
Educ: Post-grad	60%	(140)	35%	(81)	5%	(11)	_	(1)	233
Income: Under 50k	60%	(597)	29%	(285)	11%	(104)	1%	(6)	993
Income: 50k-100k	49%	(326)	41%	(274)	10%	(65)	_	(2)	667
Income: 100k+	46%	(132)	47%	(133)	7%	(21)	_	(0)	286

Table MCTEdem3: Which of the following best describes your role in making decisions about your household's internet service providers?

Demographic		he primary ion maker	with an hou	e decisions other/other usehold mber(s)	hou meml primar	nother asehold ber is the ry decision naker		r (please	Total N
Adults	54%	(1055)	36%	(693)	10%	(190)	_	(9)	1946
Ethnicity: White	55%	(858)	36%	(563)	8%	(120)	_	(7)	1548
Ethnicity: Hispanic	48%	(138)	31%	(91)	21%	(61)	_	(0)	290
Ethnicity: Black	60%	(132)	27%	(60)	13%	(30)	_	(0)	221
Ethnicity: Other	37%	(65)	40%	(70)	23%	(40)	1%	(1)	176
All Christian	56%	(532)	36%	(343)	7%	(71)	1%	(5)	951
All Non-Christian	53%	(46)	36%	(31)	10%	(8)	2%	(1)	87
Atheist	48%	(42)	39%	(34)	12%	(11)	1%	(1)	88
Agnostic/Nothing in particular	54%	(283)	33%	(171)	13%	(71)	_	(0)	524
Something Else	51%	(152)	38%	(114)	10%	(29)	_	(1)	297
Religious Non-Protestant/Catholic	53%	(56)	36%	(38)	9%	(9)	3%	(3)	107
Evangelical	59%	(262)	34%	(151)	7%	(30)	_	(1)	444
Non-Evangelical	52%	(403)	38%	(296)	9%	(66)	1%	(4)	770
Community: Urban	61%	(280)	27%	(125)	11%	(52)	1%	(2)	459
Community: Suburban	52%	(517)	38%	(384)	9%	(92)	_	(4)	997
Community: Rural	53%	(258)	38%	(184)	9%	(46)	_	(2)	490
Employ: Private Sector	61%	(387)	32%	(199)	7%	(45)	_	(2)	633
Employ: Government	51%	(65)	42%	(53)	4%	(5)	2%	(3)	126
Employ: Self-Employed	53%	(73)	42%	(57)	5%	(7)	_	(0)	137
Employ: Homemaker	33%	(43)	61%	(79)	5%	(7)	1%	(1)	130
Employ: Student	25%	(17)	35%	(25)	40%	(28)	_	(0)	70
Employ: Retired	60%	(294)	34%	(167)	5%	(23)	1%	(2)	486
Employ: Unemployed	49%	(110)	28%	(64)	22%	(50)	_	(1)	224
Employ: Other	47%	(66)	35%	(49)	18%	(25)	_	(0)	139
Military HH: Yes	48%	(144)	40%	(120)	11%	(34)	1%	(2)	300
Military HH: No	55%	(910)	35%	(573)	9%	(156)	_	(6)	1646
RD/WT: Right Direction	58%	(449)	32%	(248)	9%	(72)	_	(3)	773
RD/WT: Wrong Track	52%	(606)	38%	(445)	10%	(117)	_	(5)	1173

Table MCTEdem3: Which of the following best describes your role in making decisions about your household's internet service providers?

Demographic		he primary ion maker	with an hou	e decisions other/other usehold mber(s)	hou meml primar	nother usehold ber is the ry decision naker		(please cify):	Total N
Adults	54%	(1055)	36%	(693)	10%	(190)	_	(9)	1946
Biden Job Approve	55%	(519)	34%	(323)	10%	(92)	_	(3)	937
Biden Job Disapprove	54%	(499)	37%	(340)	8%	(75)	_	(4)	918
Biden Job Strongly Approve	64%	(282)	28%	(123)	8%	(33)	_	(1)	440
Biden Job Somewhat Approve	48%	(236)	40%	(200)	12%	(59)	_	(2)	497
Biden Job Somewhat Disapprove	53%	(139)	38%	(100)	9%	(24)	_	(1)	264
Biden Job Strongly Disapprove	55%	(360)	37%	(239)	8%	(51)	_	(3)	653
Favorable of Biden	55%	(542)	34%	(338)	10%	(97)	_	(3)	980
Unfavorable of Biden	53%	(482)	37%	(334)	9%	(81)	1%	(5)	903
Very Favorable of Biden	63%	(306)	26%	(126)	10%	(49)	_	(1)	482
Somewhat Favorable of Biden	47%	(236)	43%	(212)	10%	(48)	_	(2)	498
Somewhat Unfavorable of Biden	51%	(110)	36%	(77)	12%	(26)	1%	(2)	215
Very Unfavorable of Biden	54%	(373)	37%	(257)	8%	(55)	_	(3)	688
#1 Issue: Economy	59%	(370)	33%	(209)	7%	(45)	_	(2)	625
#1 Issue: Security	54%	(186)	39%	(137)	7%	(25)	_	(0)	348
#1 Issue: Health Care	54%	(140)	37%	(95)	9%	(24)	_	(0)	258
#1 Issue: Medicare / Social Security	64%	(148)	33%	(76)	4%	(9)	_	(0)	233
#1 Issue: Women's Issues	41%	(67)	37%	(61)	20%	(33)	1%	(1)	162
#1 Issue: Education	43%	(39)	30%	(27)	26%	(23)	1%	(1)	90
#1 Issue: Energy	48%	(43)	34%	(31)	17%	(16)	_	(0)	89
#1 Issue: Other	44%	(62)	42%	(58)	11%	(16)	3%	(4)	141
2020 Vote: Joe Biden	56%	(515)	35%	(317)	9%	(80)	_	(3)	915
2020 Vote: Donald Trump	57%	(357)	37%	(230)	5%	(32)	1%	(4)	623
2020 Vote: Other	42%	(26)	51%	(31)	7%	(4)	_	(0)	62
2020 Vote: Didn't Vote	45%	(156)	33%	(114)	21%	(74)	_	(1)	345
2018 House Vote: Democrat	59%	(408)	33%	(229)	7%	(47)	1%	(3)	688
2018 House Vote: Republican	56%	(305)	39%	(212)	5%	(25)	1%	(3)	546
2018 House Vote: Someone else	43%	(22)	51%	(26)	5%	(3)	_	(0)	50

Table MCTEdem3: Which of the following best describes your role in making decisions about your household's internet service providers?

Demographic		he primary ion maker	with an hou	e decisions other/other usehold mber(s)	hou meml primar	nother usehold ber is the ry decision naker		(please cify):	Total N
Adults	54%	(1055)	36%	(693)	10%	(190)	_	(9)	1946
2016 Vote: Hillary Clinton	60%	(390)	34%	(220)	5%	(36)	1%	(3)	649
2016 Vote: Donald Trump	56%	(340)	39%	(236)	4%	(27)	1%	(3)	606
2016 Vote: Other	51%	(51)	37%	(37)	12%	(12)	1%	(1)	100
2016 Vote: Didn't Vote	46%	(274)	34%	(201)	20%	(116)	_	(1)	591
Voted in 2014: Yes	57%	(631)	37%	(411)	5%	(58)	1%	(6)	1106
Voted in 2014: No	50%	(423)	34%	(282)	16%	(132)	_	(2)	840
4-Region: Northeast	53%	(189)	37%	(133)	9%	(32)	_	(1)	355
4-Region: Midwest	51%	(214)	39%	(161)	10%	(40)	1%	(2)	419
4-Region: South	57%	(410)	32%	(228)	10%	(74)	_	(3)	715
4-Region: West	53%	(241)	37%	(171)	9%	(42)	1%	(3)	457
DSL User	59%	(178)	37%	(113)	3%	(9)	1%	(2)	303
Cable User	56%	(491)	38%	(326)	6%	(49)	_	(4)	869
Fiber Optic User	60%	(203)	32%	(109)	8%	(27)	_	(2)	340
Satellite User	53%	(55)	39%	(41)	7%	(7)	_	(0)	103
Wireless User	45%	(41)	39%	(35)	16%	(15)	_	(0)	91
Primary Decision Maker	100%	(1055)	_	(0)	_	(0)	_	(0)	1055

Note: Row proportions may total to larger than one-hundred percent due to rounding. For more information visit MorningConsultIntelligence.com.

Respondent Demographics Summary

Summary Statistics of Survey Respondent Demographics

Demographic	Group	Frequency	Percentage
xdemAll	Adults	2200	100%
xdemGender	Gender: Male Gender: Female N	1062 1138 2200	48% 52%
age	Age: 18-34 Age: 35-44 Age: 45-64 Age: 65+	655 358 751 436 2200	30% 16% 34% 20%
demAgeGeneration	GenZers: 1997-2012 Millennials: 1981-1996 GenXers: 1965-1980 Baby Boomers: 1946-1964 <i>N</i>	259 609 510 740 2119	12% 28% 23% 34%
xpid3	PID: Dem (no lean) PID: Ind (no lean) PID: Rep (no lean) N	850 706 644 2200	39% 32% 29%
xpidGender	PID/Gender: Dem Men PID/Gender: Dem Women PID/Gender: Ind Men PID/Gender: Ind Women PID/Gender: Rep Men PID/Gender: Rep Women N	426 424 336 370 300 344 2200	19% 19% 15% 17% 14% 16%
xdemIdeo3	Ideo: Liberal (1-3) Ideo: Moderate (4) Ideo: Conservative (5-7) N	697 581 680 1958	32% 26% 31%
xeduc3	Educ: $<$ College Educ: Bachelors degree Educ: Post-grad N	1512 444 244 2200	69% 20% 11%

Summary Statistics of Survey Respondent Demographics

Demographic	Group	Frequency	Percentage
xdemInc3	Income: Under 50k Income: 50k-100k Income: 100k+ N	1191 710 299 2200	54% 32% 14%
xdemWhite	Ethnicity: White	1722	78%
xdemHispBin	Ethnicity: Hispanic	349	16%
demBlackBin	Ethnicity: Black	274	12%
demRaceOther	Ethnicity: Other	204	9%
xdemReligion	All Christian All Non-Christian Atheist Agnostic/Nothing in particular Something Else N	1025 98 107 601 369 2200	47% 4% 5% 27% 17%
xdemReligOther	Religious Non-Protestant/Catholic	120	5%
xdemEvang	Evangelical Non-Evangelical N	505 854 1359	23% 39%
xdemUsr	Community: Urban Community: Suburban Community: Rural N	541 1092 567 2200	25% 50% 26%
xdemEmploy	Employ: Private Sector Employ: Government Employ: Self-Employed Employ: Homemaker Employ: Student Employ: Retired Employ: Unemployed Employ: Other N	686 132 162 153 87 523 287 169 2200	31% 6% 7% 7% 4% 24% 13% 8%
xdemMilHH1	Military HH: Yes Military HH: No <i>N</i>	333 1867 2200	15% 85%

Summary Statistics of Survey Respondent Demographics

Demographic	Group	Frequency	Percentage
xnrl	RD/WT: Right Direction RD/WT: Wrong Track N	865 1335 2200	39% 61%
xdemBidenApprove	Biden Job Approve Biden Job Disapprove N	1050 1032 2082	48% 47%
xdemBidenApprove2	Biden Job Strongly Approve Biden Job Somewhat Approve Biden Job Somewhat Disapprove Biden Job Strongly Disapprove N	486 564 303 729 2082	22% 26% 14% 33%
xdemBidenFav	Favorable of Biden Unfavorable of Biden N	1099 1021 2120	50% 46%
xdemBidenFavFull	Very Favorable of Biden Somewhat Favorable of Biden Somewhat Unfavorable of Biden Very Unfavorable of Biden N	540 559 249 772 2120	25% 25% 11% 35%
xnr3	#1 Issue: Economy #1 Issue: Security #1 Issue: Health Care #1 Issue: Medicare / Social Security #1 Issue: Women's Issues #1 Issue: Education #1 Issue: Energy #1 Issue: Other N	699 389 297 257 195 97 110 154 2200	32% 18% 14% 12% 9% 4% 5% 7%
xsubVote20O	2020 Vote: Joe Biden 2020 Vote: Donald Trump 2020 Vote: Other 2020 Vote: Didn't Vote N	995 692 68 445 2199	45% 31% 3% 20%
xsubVote18O	2018 House Vote: Democrat 2018 House Vote: Republican 2018 House Vote: Someone else <i>N</i>	761 599 57 1417	35% 27% 3%

Summary Statistics of Survey Respondent Demographics

Demographic	Group	Frequency	Percentage
xsubVote16O	2016 Vote: Hillary Clinton 2016 Vote: Donald Trump 2016 Vote: Other 2016 Vote: Didn't Vote N	711 655 104 730 2199	32% 30% 5% 33%
xsubVote14O	Voted in 2014: Yes Voted in 2014: No N	1195 1005 2200	54% 46%
xreg4	4-Region: Northeast 4-Region: Midwest 4-Region: South 4-Region: West N	394 462 824 520 2200	18% 21% 37% 24%
MCTExdem1	DSL User Cable User Fiber Optic User Dial-Up User Satellite User Wireless User N	303 869 340 16 103 91 1721	14% 39% 15% 1% 5% 4%
MCTExdem2	Primary Decision Maker	1055	48%

Note: Group proportions may total to larger than one-hundred percent due to rounding. All statistics are calculated with demographic post-stratification weights applied.

